



TradeMax Australia Pty Ltd

**IRESS PRODUCT DISCLOSURE
STATEMENT**

Contracts for Difference

TABLE OF CONTENTS

1. INTRODUCTION 6

1.1 IMPORTANT INFORMATION..... 6

1.2 GENERAL ADVICE ONLY 6

1.3 YOUR SUITABILITY TO DEAL IN THE PRODUCTS..... 6

1.4 CURRENCY OF PDS 7

1.5 OUR CONTACT DETAILS 7

1.6 OFFER ONLY AVAILABLE IN AUSTRALIA..... 7

1.7 WARNING 7

1.8 REGULATORY BENCHMARK DISCLOSURE 8

2. KEY INFORMATION – QUESTIONS & ANSWERS 10

2.1 WHAT DO THE TERMS IN THIS PDS MEAN AND HOW DO I INTERPRET IT? 10

2.2 WHAT FINANCIAL PRODUCTS DO WE PROVIDE? 10

2.3 WHAT TYPE OF ACCOUNT CAN YOU OPEN?..... 10

2.4 WHAT TYPE OF TRADING SOFTWARE DO WE OFFER?..... 10

2.5 WHAT IS A CFD?..... 11

2.6 WHAT IS A PRODUCT ISSUED “OVER THE COUNTER”? 12

2.7 WHAT CHARGES ARE PAYABLE WHEN DEALING IN OUR PRODUCTS? 12

2.8 WHERE CAN YOU FIND INFORMATION ABOUT OPENING HOURS AND CLOSING HOURS? 12

2.9 WHAT ORDER TYPES DOES TRADEMAX AUSTRALIA OFFER? 13

**2.10 WHAT IS THE MINIMUM TRADING SIZE, THE MAXIMUM TRADING SIZE AND THE MINIMUM
BALANCE TO OPEN AN ACCOUNT? 14**

2.11 HOW DO YOU DEAL IN PRODUCTS WITH US? 14

2.12 WHAT IS MARGIN? 15

2.13 WHAT IS A MARGIN CALL? 15

**2.14 DO YOU RECEIVE INTEREST ON MONEYS HELD IN YOUR ACCOUNT OR PAY INTEREST ON
MONEYS YOU OWE TO US? 15**

2.15 WHAT HAPPENS IF YOU HOLD A CONTRACT OVERNIGHT?..... 15

2.16	WHAT ARE THE RISKS OF CFDS?	16
2.17	WHAT ARE THE TAXATION IMPLICATIONS OF DEALING IN OUR PRODUCTS?	16
2.18	HOW DO YOU LEARN TO USE THE IRESS TRADING PLATFORM?	16
2.19	WHAT IF YOU NEED FURTHER INFORMATION?	16
3.	KEY INFORMATION ABOUT OUR PRODUCTS	16
3.1	KEY FEATURES OF THE PRODUCTS	16
3.2	KEY BENEFITS OF THE PRODUCTS	17
3.3	SIGNIFICANT RISKS OF THE PRODUCTS	13
3.4	KEY RISK – COUNTERPARTY RISK	23
3.5	KEY RISK - VALUATION	24
3.6	KEY RISK – TAKING A SHORT POSITION.....	25
4.	HOW TO TRADE?.....	25
4.1	YOUR ACCOUNT.....	25
4.2	OPENING A DEMO ACCOUNT	26
4.3	BASE CURRENCY.....	26
4.4	FUNDING OF YOUR ACCOUNT.....	26
4.5	OPENING AND CLOSING OF A CONTRACT	27
4.6	DEALING IN THE PRODUCTS	23
4.7	PRICING AND SPREAD FOR PRODUCTS	24
4.8	PRICING MODEL – DMA PRICING	24
4.9	CONFIRMATIONS OF CONTRACTS.....	25
4.10	BENCHMARK 6 – SUSPENDED OR HALTED UNDERLYING INSTRUMENTS	30
4.11	MARKET MISCONDUCT	30
5.	MARGINS AND MARGIN CALLS	30
5.1	KEY FEATURES OF MARGINING.....	30
5.2	INITIAL MARGIN.....	31
5.3	VARIATION MARGIN.....	31
5.4	ACCOUNT VALUE, FREE EQUITY AND TOTAL MARGIN REQUIREMENT.....	31

5.5	BENCHMARK 7 – MARGIN CALLS	32
5.6	STOP OUT LEVEL AND OUR RIGHT.....	32
5.7	CHANGING MARGIN PERCENTAGE, MARGIN CALL LEVEL AND STOP OUT LEVEL	33
5.8	YOU MUST MONITOR MARGIN.....	33
6.	SHARE CFDS	34
6.1	GENERAL INFORMATION	34
6.2	ADJUSTMENTS FOR DIVIDENDS	34
6.3	ADJUSTMENTS FOR CORPORATE ACTIONS	34
6.4	NO SHAREHOLDER BENEFITS	35
6.5	COMPARISON	35
6.6	TRADING EXAMPLES.....	33
7.	BECOMING A CLIENT – BENCHMARK 1 CLIENT QUALIFICATION	43
7.1	QUALIFICATION POLICY.....	43
7.2	MINIMUM QUALIFICATION CRITERIA	43
7.3	CLIENT QUALIFICATION TEST	44
7.4	CLIENT ON-BOARDING PROCESS.....	44
7.5	WRITTEN RECORDS.....	44
8.	HOLDING YOUR MONEY – BENCHMARK 5 CLIENT MONEY	45
8.1	TRUST ACCOUNT	45
8.2	PROTECTION AFFORDED BY THE AUSTRALIAN CLIENT MONEY RULES	45
8.3	WARNING ABOUT TRUST ACCOUNTS.....	46
8.4	WHAT IS AN UNSECURED CREDITOR?.....	46
9.	FEES, COSTS AND CHARGES.....	46
9.1	GENERAL	46
9.2	TRANSACTION FEES	42
9.3	FINANCE CHARGES AND FINANCE BENEFITS	43
9.4	CORPORATE ACTION CHARGES, AND CORPORATE ACTION BENEFITS.....	43
9.5	CONVERSION FEES	44

9.6 INTEREST CHARGES APPLIED TO BALANCES.....	44
9.7 ADMINISTRATION CHARGES	44
9.8 INTEREST IN CLIENT MONEY ACCOUNTS.....	45
10. TAXATION IMPLICATIONS	45
10.1 TAXATION RULING: CONTRACTS FOR DIFFERENCE.....	45
10.2 ADDITIONAL MATTERS NOT COVERED BY RULING	50
10.3 TAXATION OF FINANCIAL ARRANGEMENTS	50
10.4 GOODS AND SERVICES TAX (GST) RULING.....	51
11. GENERAL INFORMATION	51
11.1 OUR DISCRETIONS	51
11.2 ANTI-MONEY LAUNDERING LEGISLATION.....	52
11.3 CHANGING YOUR MIND – COOLING OFF PROVISIONS.....	52
11.4 ETHICAL CONSIDERATIONS	52
11.5 OUR INSURANCE.....	53
11.6 SUPERANNUATION FUNDS.....	53
11.7 COMPLAINTS AND DISPUTE RESOLUTION	53
11.8 PRIVACY POLICY.....	54
12. INTERPRETATION AND GLOSSARY	54
12.1 INTERPRETATION	54
12.2 DEFINITIONS.....	54

1. INTRODUCTION

1.1 IMPORTANT INFORMATION

This Product Disclosure Statement (**PDS**) has been prepared and issued by TradeMax Australia Pty Ltd (ABN 76 162 331 311) (**TradeMax Australia, we, us or our**). We hold Australian Financial Services Licence No. 436416 (**AFSL**).

This PDS has been prepared to make the required disclosure about the financial products issued by TradeMax Australia via our IRESS Trading Platform, being over the counter contracts for difference (**CFDs**) (the **Products**). You may also use this PDS to compare the Products with similar financial products offered by other issuers.

TradeMax Australia is regulated by the Australian Securities & Investments Commission (**ASIC**). While ASIC is a robust regulator, ASIC does not endorse specific financial products. ASIC's regulation of TradeMax Australia applies in respect of the services provided under our AFSL.

This PDS, the Client Agreement and Financial Services Guide (FSG) are important documents. You should read this PDS, the Client Agreement and the FSG in their entirety before making any decision to enter into a Contract with us. A copy of this PDS, the Client Agreement and the FSG can be downloaded from our website at www.trademax.com.au.

The information in this PDS is current as of 8 January 2020. We may issue a supplementary or replacement PDS as a result of certain changes.

1.2 GENERAL ADVICE ONLY

TradeMax Australia is authorised under its AFSL to provide only general advice. TradeMax Australia does not provide personal advice in any circumstances.

The information contained in this PDS does not constitute any recommendation, advice or opinion. This PDS does not take into account your objectives, financial situation or needs. You should consider our financial products and the information in this PDS having regard to your objectives, financial situation and needs, and should consult with professional advisers, before acquiring a Product. You should also seek independent taxation and accounting advice as well in relation to the impact of gains and losses on your particular financial situation. The taxation consequences of the Products can be complex and will differ for each individual's financial circumstances and your tax adviser should be consulted prior to acquiring a Product.

1.3 YOUR SUITABILITY TO DEAL IN THE PRODUCTS

If we ask you for your personal information to assess your suitability to trade our Products and we accept your application, this is not personal advice or any other advice to you. You must not rely on our assessment of your suitability since it is based on the information you provide and the assessment is only for us deciding whether to open an Account for you. You may not later claim you are not responsible for your losses merely because we have opened an Account for you after assessing your suitability. You remain solely responsible for your own assessment of the features and risks and seeking your own advice as to whether our Products are suitable for you.

Please refer to Section 7 for our Client Qualification Policy.

1.4 CURRENCY OF PDS

The information in this PDS is up to date at the time it was issued but is subject to change at any time. Any updates will be posted on our Website.

If the new information is information which is materially adverse to you, we will issue either a new PDS or a supplementary PDS containing the new information. If the new information is not materially adverse to you, you will be able to find updated information on our Website or by calling us using the contact details given in this PDS.

If you received this PDS electronically, we can provide a paper copy free of charge upon request.

1.5 OUR CONTACT DETAILS

Office Address: Suite 28.01, Level 28, One International Towers, Tower 1, 100 Barangaroo Avenue, Barangaroo NSW 2000, Australia

Postal Address: Suite 28.01, Level 28, One International Towers, Tower 1, 100 Barangaroo Avenue, Barangaroo NSW 2000, Australia

Phone: +61 2 8036 8388

Email: info@trademax.com.au

1.6 OFFER ONLY AVAILABLE IN AUSTRALIA

This PDS does not constitute an offer or invitation in any place outside Australia where or to any person to whom it would be unlawful to make such an offer or invitation. The distribution of this PDS (electronically or otherwise) in any jurisdiction outside of Australia may be subject to legal restrictions. Any person who resides outside of Australia who gains access to this PDS should comply with any such restrictions. A failure to do so may constitute a violation of financial services laws.

1.7 WARNING

The Products offered by us in this PDS are derivatives as defined in the Corporations Act. They are OTC derivative products issued by TradeMax Australia pursuant to the Agreements. You should note that derivatives are complex and high risk financial products. OTC derivative contracts are not Exchange-traded products. You should not engage in trading of the Products unless you properly understand the nature of these Products and are comfortable with the attendant risks.

You may lose substantially more than your initial investment. You may incur losses to the extent of your total exposure to us and any additional fees and charges that apply. These losses may be far greater than the money that you have deposited into your Account or are required to deposit to satisfy Margin Requirements.

It is important that you understand that when you acquire a Product you are not trading in (and do not own or have any rights to) the Underlying Instrument.

This initial warning cannot set out and duplicate all of the important information in this PDS. You should read all of this PDS and the Client Agreement before making a decision to invest in our Products. We recommend that you contact us if you have any questions arising from this PDS or the Client Agreement prior to entering into any transactions with us.

Please read Section 3 of this PDS carefully for more information regarding risks associated with the Products.

1.8 REGULATORY BENCHMARK DISCLOSURE

Benchmarks for Our Products

ASIC has developed seven (7) disclosure benchmarks for OTC derivatives, the requirements for which are contained in Regulatory Guide 227. This table sets out the benchmarks and the information which describes how we deal with the benchmarks.

Benchmark	Benchmark met? (Y/N)	Description
<p>Client Qualification and Suitability</p> <p>Addresses the issuer's policy on investors' qualification for trading.</p>	Yes	<p>TradeMax Australia maintains and applies a Client Qualification Policy which sets out the minimum qualification criteria that prospective retail investors will need to demonstrate before opening an Account.</p> <p>Further information can be found in Section 0.</p>
<p>Opening Collateral</p> <p>Addresses the issuer's policy on the types of assets accepted from investors as opening collateral.</p>	No	<p>To the extent that this benchmark requires that a limit of \$1,000 be accepted for opening payments made by credit cards, we accept credit card payments for more than \$1,000 as initial funding in order to provide flexible payment options to clients.</p> <p>Further information can be found in Section 4.4.</p>
<p>Counterparty risk – hedging</p> <p>Addresses the issuer's practices in hedging its risk from client positions and the quality of this hedging.</p>	Yes	<p>We maintain a written policy to manage our exposure to market risks from client Positions. This includes the factors we take into account when determining if hedging counterparties are of sufficient standing and sets out the names of those hedging counterparties.</p> <p>Further information can be found in Section 3.4 and up to date hedging policy on our Website.</p>

Counterparty risk – financial resources	Yes	<p>We maintain and apply policies to ensure that we meet all of our financial obligations under the conditions of our AFSL. We also carry out financial stress tests.</p>
<p>Addresses whether the issuer holds sufficient liquid funds to withstand significant adverse market movements.</p>		<p>Further information can be found in Section 3.4.</p>
Client Money	Yes	<p>We have a well-defined Client Money policy. These moneys are held and used in accordance with the Australian Client Money Rules.</p>
<p>Addresses the issuer’s policy on its use of client money.</p>		<p>Further information can be found in Section 8.</p>
Suspended or halted underlying assets	Yes	<p>We do not allow new Positions to be opened when the Underlying Market is halted or suspended.</p>
<p>Addresses the issuer’s practices in relation to investor trading when trading in the underlying asset is suspended or halted.</p>		<p>Further information can be found in Section 4.10.</p>
Margin calls	Yes	<p>TradeMax Australia has a clear policy in relation to Margin and our rights to close out Contracts. We make Margin Calls through the IRESS Trading Platform. You must monitor your Trading Platform and your available Margin at all times while you have open Positions with us. Further information can be found in Section 5.</p>
<p>Addresses the issuer’s practices in the event of client accounts entering into margin call.</p>		

2. KEY INFORMATION – QUESTIONS & ANSWERS

2.1 WHAT DO THE TERMS IN THIS PDS MEAN AND HOW DO I INTERPRET IT?

A full list of defined terms is available in Section 12.

2.2 WHAT FINANCIAL PRODUCTS DO WE PROVIDE?

Our Products are OTC derivatives being Contracts for Difference (**CFDs**). This PDS covers the Products traded through our IRESS Trading Platform.

You can find further details in section 2.5 and section 2.6 below.

2.3 WHAT TYPE OF ACCOUNT CAN YOU OPEN?

You may trade with TradeMax Australia in both live and demo environments. Aside from our Demo Account, TradeMax Australia offers the following two types of Accounts in a live environment:

- IRESS Standard Account;
- IRESS Premium Account;
- IRESS Standard Insights; and
- IRESS Premium Insights.

We may offer other types of Accounts to our clients from time to time, and/or change the features of certain types of Accounts from time to time. Please refer to our Website for details on the types of Accounts that you may open with us.

If you are unsure about how the Products work, we strongly recommend that you apply for a Demo Account and trial our IRESS Trading Platform prior to opening a live Account.

2.4 WHAT TYPE OF TRADING SOFTWARE DO WE OFFER?

You can trade in the Products offered under this PDS through the IRESS Trading Platform. We recommend that prior to engaging in live trading you open a Demo Account and conduct simulated trading. This will enable you to become familiar with the attributes of the IRESS Trading Platform. We have outsourced the operation of the IRESS Trading Platform to IRESS, and in doing so rely upon IRESS to ensure the relevant systems and procedures are regularly updated and maintained.

The legal terms governing your Account and your dealing in the Products under this PDS are set out in the Client Agreement.

TradeMax Australia offers trading in financial products via other trading platforms including the MetaTrader 4 trading platform. If you wish to trade our products via our other trading platforms, please refer to the corresponding PDS.

We will use our best efforts to make the IRESS Trading Platform available when you access it. However, we cannot give an absolute assurance or guarantee that the IRESS Trading Platform will be available on a continuous basis due to systems maintenance, system failures and other related technological or external factors. We have no liability to you for any loss, damage or cost which you may suffer as a result of transmission errors, technical faults, malfunctions, illegal intervention in

network equipment, network overloads, malicious blocking of access by third parties, internet malfunctions, interruptions or other deficiencies on the part of internet service providers or other system errors.

We do not accept any liability in respect of any delays, inaccuracies, errors or omissions in any data provided to you in connection with the IRESS Trading Platform. We have no liability to you in the event that any viruses, worms, software bombs or similar items are introduced via the IRESS Trading Platform or any software provided by us to you in order to enable you to use the IRESS Trading Platform, so long as we have taken reasonable steps to prevent any such introduction.

You must carefully read and follow any operational rules or instructions for or on the IRESS Trading Platform. The IRESS Trading Platform from time to time may impose special operating rules including but not limited to:

- posting Margin (such as when payment is required and when the payment is effective);
- how Margins are calculated (such as automatic adjustments outside of trading hours, including at the weekend); and
- how Orders are managed.

2.5 WHAT IS A CFD?

A CFD is an OTC derivative contract which allows you to make a profit or loss from fluctuations in the price of an Underlying Instrument. **You do not own or have any interest or right in the Underlying Instrument or have the ability to trade it on an Exchange by entering into a CFD.**

By entering into a CFD, you are either entitled to be paid an amount of money, or required to pay an amount of money, depending on movements in the price of the Underlying Instrument.

The amount of any gain or loss made on a CFD will be the net of:

- the difference between the price of the CFD when your Contract is opened and the price of the CFD when the Contract is closed;
- adjustments to reflect notional dividends but usually without the benefit of tax credits or deferrals; and
- any fees or charges applicable as set out in Section 9.

The value of a CFD may also be affected by fluctuations in foreign exchange if you effect a Contract denominated in a currency different from your Base Currency.

You should consider the effect of leverage applied to your Contracts on your gains and losses. The balance in your Account will also be affected by other amounts you must pay to us in respect of your Account such as interest on debit balances.

You can take both “long” and “short” Positions. If you take a long Position, you profit from a rise in the price of the Underlying Instrument, and you lose if the price of the Underlying Instrument falls. Conversely, if you take a short Position you profit from a fall in the price of the Underlying Instrument and lose if the Underlying Instrument price rises.

Unlike direct investments made by trading on an Exchange, CFDs are not standardised. The terms

of CFDs are based on the Agreements which apply to your Account and your Contracts with us.

CFDs do not give you any beneficial interest in the Underlying Instrument nor any right to acquire the Underlying Instruments. You have none of the rights of a holder of that Underlying Instrument. This is different from direct trading in the Underlying Instruments where you acquire a beneficial interest in the actual product.

Types of CFDs We Offer under this PDS

We offer the following types of CFDs (the availability of which may change from time to time) via the IRESS Trading Platform, under this PDS:

- Share CFDs; and
- Index CFDs.

Details of all the CFDs available are contained in the Product Schedule which is available on the IRESS Trading Platform. This is updated regularly.

For CFDs traded on our other trading platforms, please see our other PDS specifically for those CFDs.

2.6 WHAT IS A PRODUCT ISSUED “OVER THE COUNTER”?

“Over the counter” or “OTC” means that you do not trade in financial products on an Exchange or a regulated market. Rather, it is a bilateral transaction between you and us. This means you can only enter into contracts with us. You do not have the protections normally associated with trading on a regulated market. It is not possible to close a Contract by giving instructions to another provider, broker or Australian financial services licensee.

Further, unlike direct investments made by trading on an Exchange, OTC derivatives are not standardised. You must read this PDS, the Client Agreement and the specifications of each Contract prior to acquiring any Products with us.

2.7 WHAT CHARGES ARE PAYABLE WHEN DEALING IN OUR PRODUCTS?

The common fees and charges are set out in Section 9.

2.8 WHERE CAN YOU FIND INFORMATION ABOUT OPENING HOURS AND CLOSING HOURS?

The opening and closing hours of our IRESS Trading Platform are displayed on the IRESS Trading Platform, noting that they may change from time to time. You are able to view live prices and place live Orders during the opening hours of the IRESS Trading Platform. You may still access the IRESS Trading Platform and view your Account, market information, research and our other services outside to the opening hours. However, there will not be any live prices or trading. We will provide services to you outside of the opening hours of the IRESS Trading Platform at our sole discretion.

Opening hours of our Products may vary within the opening hours of the IRESS Trading Platform. Please note that quotes for a Product can only be given, and Contracts carried out, during the open market hours of the relevant Underlying Markets or Exchanges, and the opening hours of the IRESS Trading Platform. Please refer to the IRESS Trading Platform for further information. If you have any questions, please contact us.

2.9 WHAT ORDER TYPES DOES TRADEMAX AUSTRALIA OFFER?

TradeMax Australia offers different types of Orders through the IRESS Trading Platform. You will be able to find information about Orders available on the IRESS Trading Platform when you log in. You should note that the Stop Loss Orders and Limit Orders are non-guaranteed Orders.

The price at which we accept an Order will generally be the price at which we are able to fill the full volume of the Order in one Contract where possible. Partially filled Orders will be filled as soon as the opportunity arises. The type of Orders available to you and how they may be filled, will depend on the rules of the Exchange and the Underlying Markets where the Underlying Instruments are being traded as well as the pricing model we use. For some Products that you choose to trade, there may be a minimum trade value or other restrictions (e.g. pricing) that relate to a particular market.

TradeMax Australia has complete discretion on whether to accept and execute any Order requested.

A. Limit Order

A Limit Order may be used by you to either open or close a Contract at a predetermined price that is more favourable to you than the current market price. We will execute your Limit Order when:

- for a buy-Limit Order: the Ask Price has reached the Order price. If placed above the current market price, the Order will be filled instantly at the best available price below or at the Order price; and
- for a sell-Limit Order: the Bid Price has reached the Order price. If placed below the current market price, the Order will be filled instantly at the best available price above or at the Order price.

When a Limit Order is triggered, it is filled as soon as possible at the price obtainable on the market, and any remaining volume will remain in the market as a Limit Order. Please note that the price at which your Order is filled may differ from the price you set for the Order if the opening price of the market is better than your limit price. Limit Orders are not guaranteed and the execution of such Orders will depend on market volatility and liquidity.

Example of a Limit Order

If you want to speculate that the price of BHP CFD will decrease after hitting three-month peak price, instead of waiting for the market to reach this price, you place a sell Limit Order at AUD\$45.00. This Order will trigger a sell trade once the price of AUD\$45.00 is reached or higher. When the price of BHP CFD increases above AUD\$45.00 and immediately changes from AUD\$45.00 to AUD\$45.10, the sell trade will be triggered due to the price movement and you will receive a fill price of AUD\$45.10 instead of AUD\$45.00.

B. Market Order

A Market Order is an Order to buy or sell at the current market price as soon as possible. i.e. if the market is closed, the Order will be executed when the market opens.

C. Stop Loss Orders

A Stop Loss Order allows you to specify a price at which you wish to close out or open a Contract. We will execute a Stop Loss Order when:

- for a buy-order: these Orders are placed above the current market level and would be executed when the Ask Price reaches the Order price (and accepted by us); and

- for a sell-order: these Orders are placed below the current market level and would be executed when the Bid Price has reached the Order price (and accepted by us).

You would generally choose to place a Stop Loss Order to provide some risk protection. Stop Loss Orders are commonly used to exit Positions and to protect investments in the event that the market moves against an open Position.

For example, if your open Position moves towards making a loss based on a level chosen by you, the Stop Loss Order would be triggered to try to close your open Position or to open a Position, depending on the Stop Loss Order you have.

All Stop Loss Orders are subject to acceptance by us, so you cannot be assured that you will always be able to have a Stop Loss Order. While TradeMax Australia has absolute discretion whether to accept a Stop Loss Order, it will generally try to do so, subject to market conditions and the reasonableness of your Stop Loss Order. Your Order may be unreasonable if, for example, the level you have specified is beyond the level allowed for Orders for the Underlying Instruments or trading in the Underlying Instruments has been halted or suspended.

Even if we accept your Stop Loss Order, market conditions may move against you in a way that prevents execution of your Order. For example, in volatile markets, our quoted prices might gap though your Order level, so that the closing level of quotes may be beyond the exact level specified by you. The Stop Loss Order could be activated by a short-term fluctuation in the markets, or in a fast moving market, the price at which the trade is executed could be much different from the Stop Loss Order price. This is known as “gapping” and is due to market movements during the time it takes to open or close Contracts.

You acknowledge and agree that under the Client Agreement we may impose a Stop Loss Order on one or more of your Contracts.

Example of a Stop Loss Order

If you wish to speculate that the price of a Contract will decrease by USD\$30 and you only want to lose maximum USD\$200 if you are incorrect in this speculation, you can open a 1 lot Contract at the price of USD\$19,871 and set the Stop Loss Order at USD\$20,071 (i.e. USD\$19,871 + USD\$200). If the price of the Contract does not decrease but continues to appreciate, and the Contract is closed at USD\$20,074 rather than USD\$20,071 because the price of USD\$20,071 is not available at the time of closing due to the rapid movement in price, the Contract in this example will then generate a loss of USD\$203.

2.10 WHAT IS THE MINIMUM TRADING SIZE, THE MAXIMUM TRADING SIZE AND THE MINIMUM BALANCE TO OPEN AN ACCOUNT?

The size of your Contract must exceed the relevant Minimum Trading Size and must not exceed the relevant Maximum Trading Size, both of which are specified on the IRESS Trading Platform and may be changed from time to time. The minimum balance to open an Account is set out on our Website and may be varied at our discretion.

When trading in Products, you may deposit an amount of fund that suits you and which is in line with the amount you are willing to risk, noting that the risk on trading the Products is not limited to the capital you provide to us.

2.11 HOW DO YOU DEAL IN PRODUCTS WITH US?

TradeMax Australia only accepts dealing instructions via the IRESS Trading Platform. You are required to access the IRESS Trading Platform on a regular basis to confirm that your instructions have in fact

been received by us, reconfirm all Orders that you place with us, review any confirmation we provide, to ensure its or their accuracy and monitor your Margin obligations. Any discrepancies identified must be reported to us immediately.

We will not accept request for Orders over the phone, email or any other means unless we have previously agreed with you to do so.

It is possible for a third party to place Orders on your behalf provided that a written and executed Power of Attorney or Authorised Person authority has been received and accepted by us.

2.12 WHAT IS MARGIN?

To place a trade that creates an open Position you are required to pay us, or have in your Account, the Margin for that trade as calculated by us (**Initial Margin**).

In addition to the Initial Margin, you have a continuing obligation in relation to Margin in respect of all open Contracts on your Account, known as the **Variation Margin**.

Margin Requirements will fluctuate with the value of the Underlying Instrument on which the Contract is based. Further, where you deal in a Contract that is denominated in a currency other than the Base Currency of your Account, your Margin Requirement may also be affected by fluctuations in the relevant foreign exchange rate.

For detailed information please refer to Section 5.

2.13 WHAT IS A MARGIN CALL?

A Margin Call is a call on you to top up your Free Equity. You can monitor your Margin Requirements using the IRESS Trading Platform or otherwise by contacting us.

2.14 DO YOU RECEIVE INTEREST ON MONEYS HELD IN YOUR ACCOUNT OR PAY INTEREST ON MONEYS YOU OWE TO US?

We do not pay interest on credit balances in your Account.

If there is a debit balance in your Account after the Margin for open Contracts have been taken into account, (i.e. you owe money to meet the Margin Requirements), you will pay us interest on the debit balance.

The relevant rates of interest are determined by us at our discretion. Any amounts of interest payable to us will be deducted from any interest payable to you.

Further, if you fail to make any payment required under the Agreements when it falls due, interest will be charged (and you will pay interest) on the outstanding sum at the Australian Taxation Office (**ATO**) general interest charge (**GIC**) rate, which can be found on the ATO website and is updated on a quarterly basis. Interest accrues and is calculated daily from the date payment was due until the date you pay in full and is compounded daily.

2.15 WHAT HAPPENS IF YOU HOLD A CONTRACT OVERNIGHT?

When you hold a Contract or Contracts overnight they will be rolled to the next Business Day at 09.00pm GMT, which will result in you paying a Finance Charge or receiving a Finance Benefit. You should refer to our Product Schedule and our Website for detailed information on whether a Finance

Charge or Finance Benefit is applicable to a particular Product.

For further information, please refer to Section 9.

2.16 WHAT ARE THE RISKS OF CFDS?

Our Products are OTC derivative products that are complex and highly leveraged. They carry significantly greater risk than non-gearred investments.

You may lose substantially more than the initial investment. You may incur losses to the extent of your total exposure to us and any additional fees and charges that apply. **These losses may be far greater than the money that you have deposited into your Account or are required to deposit to satisfy Margin Requirements.**

It is important that you understand that when you acquire a Product you are not trading in and do not own or have any rights to the Underlying Instrument.

2.17 WHAT ARE THE TAXATION IMPLICATIONS OF DEALING IN OUR PRODUCTS?

The taxation consequences of dealing in our Products depend on your personal circumstances. Some general taxation consequences are set out in Section 10.

The taxation consequences can be complex and will differ for each individual's financial circumstances. We recommend that you obtain independent taxation and accounting advice before dealing in our Products.

2.18 HOW DO YOU LEARN TO USE THE IRESS TRADING PLATFORM?

Our IRESS Trading Platform contains an extensive user guide which is accessible from the "Help" menu. We also provide free practice accounts known as Demo Accounts.

Please contact our Client Services Department for further details.

2.19 WHAT IF YOU NEED FURTHER INFORMATION?

You can contact us by our contact details listed out in Section 1.5 for further information.

3. KEY INFORMATION ABOUT OUR PRODUCTS

3.1 KEY FEATURES OF THE PRODUCTS

You must understand that:

- the Products are OTC derivatives issued by TradeMax Australia. They are not Exchange-traded;
- the Products are for investing indirectly in the price movement of a range of instruments without having to own and pay full value of the Underlying Instrument;
- your Account must be funded before Contracts are issued to you. You do this by paying at least the Initial Margin;
- you remain liable to pay Variation Margin and to maintain compliance with the Total Margin Requirements. If you fail to do so, your Contracts can be closed out;
- Unlike Exchange-traded products, our Products are not standardised. The terms of a Contract may, in our discretion, be individually tailored to the requirements of the parties to the Contract – you and us; and
- You have no right or obligation to acquire the Underlying Instrument itself.

3.2 KEY BENEFITS OF THE PRODUCTS

The Products provide an important risk management tool for those who manage exposures in the Underlying Instrument of a CFD. The significant benefits of using the Products as a risk management tool are to protect movements in the Underlying Instrument of a CFD and provide cash flow certainty. Other benefits of using the Products are described below.

<p>Protect from market movement</p>	<p>The IRESS Trading Platform provided by TradeMax Australia enables you to trade in the Products over the internet. The IRESS Trading Platform allows you to buy and sell various financial products to protect yourself against adverse market swings.</p> <p>TradeMax Australia also offers different types of Orders that enable you to manage volatility. You may manage downside risk by the use of Stop Loss Orders if the market rate reaches a particular level. In addition, you may use Limit Orders which allow you the opportunity to benefit from favourable upside market movements.</p>
<p>Provide cash flow certainty</p>	<p>By agreeing a rate now for a time in the future you will determine the exact cost of that Underlying Instrument, thereby giving certainty over the flow of funds. Any profit (or loss) you make using the Products would be offset against the higher (or lower) price you physically have to pay for the Underlying Instrument.</p> <p>In addition to using the Products as a risk management tool, you may also benefit by using the Products to speculate on changing market movements. You may take a view of a particular market or the markets in general and therefore invest in the Products according to this belief in anticipation of making a profit.</p>

Trade in small amounts	TradeMax Australia allows you to make transactions in small amounts. When trading in the Products you may deposit an amount that suits you and which is in line with the amount you are willing to risk.
Access to the Underlying Markets at any time when they are open	<p>The Products enable you to take a trading Position with an exposure to a particular Underlying Instrument without needing to buy or sell the actual full value of the Underlying Instrument.</p> <p>TradeMax Australia provides you with access to an advanced system that gives you an opportunity to react quickly to breaking news that is affecting the Underlying Markets. It should be noted however, that trading in various markets is restricted to hours where Underlying Markets, Exchanges and the IRESS Trading Platform are all open.</p>
Speculation	You can also use the Products for speculation, with a view to possibly derive gains from fluctuations with respect to the Underlying Instruments. Speculation may result in losses rather than gains.
Real time streaming quotes	The IRESS Trading Platform uses sophisticated technologies to offer you current quotes.

3.3 SIGNIFICANT RISKS OF THE PRODUCTS

Trading in the Products carries a high level of risk. Some of the key risks include, but are not limited to, the following:

Derivative risk generally	<ul style="list-style-type: none"> • you could sustain a total loss of the amount that you deposit with TradeMax Australia as Free Equity held in your Account; • under certain market conditions, it could become difficult or impossible for you to manage the risk of any open Contracts by entering into opposite Contracts or closing out existing Contracts; • under certain market conditions, the prices of Contracts may not maintain their usual relationship with the market of the Underlying Instruments; • a high degree of leverage is obtainable in trading the Products because of the small Margin Requirements. The use of leverage can work against you as well as in your favour; • there is no clearing house for the Products, and the performance of a Contract is not 'guaranteed' by an Exchange or clearing house.
Loss from leverage	The Products are highly leveraged financial products with low Margin Requirements. This means that a slight price fluctuation in the Underlying Instrument to which a Product is referable can result in proportionately much larger movements in the value of your investment leading to significant losses as well as gains. Price fluctuations may be as a result of uncontrollable events or changes in a variety of conditions as described below in Counterparty Risk. You must be aware that the high degree of leverage can work against you as well as

	<p>for you, and the potential losses may be far greater than the money you deposit into your Account.</p> <p>You could be required to provide further funds representing losses and other fees on your open and closed Contracts. The prices of the Products may be volatile and fluctuate rapidly over wide ranges. The leveraged nature of the Products means that your Margin Requirements may change rapidly. You must monitor your open Contracts regularly.</p> <p>Example:</p> <p>You have an Account with an Account balance of AUD\$10,000.</p> <p>You bought a CFD Contract on CBA.ASX of 100 lots with a price of AUD\$74.94. The Margin Percentage used is 1:10 (equals 10%).</p> <p>Therefore, the Total Margin Requirement for this Contract equals AUD\$749.4 (being 74.94 X 100 X 10%).</p> <p>You placed a Stop Loss Order at AUD 72.94 in an attempt to limit the loss to AUD 200 (being (74.94 - 72.94) X100) should the market move against you.</p> <p>The market moved towards AUD\$73.04 near the market close on a Friday and you decided to keep the Contract over the weekend.</p> <p>There was unexpected news over the weekend and on the following Monday the CBA.ASX opened at AUD\$72.84. Therefore, the Stop Loss Order will be triggered immediately by the IRESS Trading Platform when market opened at AUD\$72.84 and you suffered a loss in the amount of AUD\$210.</p> <p>You would therefore have a debt to TradeMax Australia in the amount of AUD\$210.</p>
<p>Margin risk</p>	<p>You must maintain sufficient Free Equity in your Account to satisfy the Total Margin Requirements. You should be aware there is a high risk of Margin Requirements changing, and at times very rapidly. Failure to meet those Margin Requirements may result in:</p> <ul style="list-style-type: none"> • some or all of your open Contracts being closed or liquidated by us with little or no notice to you; • you being prevented from opening new Contracts or extending existing Contracts; and • you being liable for interest charges on negative or debit balances. <p>Further, any additional funds must become cleared before they will be taken as satisfying your Margin Requirements. Your Contract may be liquidated before you have an opportunity increase Free Equity.</p>
<p>Client moneys may be withdrawn</p>	<p>The money which you pay into our Client Moneys trust account may be withdrawn to pay us moneys to which we are entitled. This includes amounts for any realised losses as well as for any fees, charges and costs.</p>

to pay TradeMax Australia	Those moneys withdrawn to pay us are our moneys (and are not held for you), reducing the amount of moneys held in our Client Money trust account held beneficially for you.
Foreign exchange risk	<p>Foreign currency conversions required for your Account can expose you to foreign exchange risks between the time the Contract is entered into and the time the relevant conversion of currencies occurs.</p> <p>Foreign exchange markets can change rapidly. This exposes you to potentially adverse changes in the value of your Account, which can be large (depending on foreign exchange rates) and volatile. This will directly affect the value of a Contract.</p>
Gapping risk	<p>The term 'gapping' refers to a situation where a Contract opens at a much higher or lower price than the previous close. 'Gapping' typically occurs when a Product re-opens for trading after a weekend or trading halt. When 'gapping' occurs, you may not be able to exit an existing Position at the price you have specified. Instead, your Order may be filled at the next best price that may be better or worse.</p> <p>Our ability to close out a Position depends on the market for the Underlying Instrument. Stop Loss Orders (and other Order types) might not always be filled and, even if placed, might not limit your losses to the amount specified in the Order, since they are not guaranteed that there will be no loss.</p> <p>You should consider placing Stop Loss Orders or other Orders that might limit your losses, if such Orders exist at the time you opened your Position, but also closely monitor your Account and the relevant market in case the Stop Loss Order is not fully filled or not filled at all and you need to take further action to limit your losses.</p>
Execution risk (Slippage)	<p>We aim to provide the best possible execution from our systems and fill Orders at the requested rate. However, there may be times where, due to an increase in volatility or volume or other market conditions, some price 'slippage' may occur. This generally occurs during significant news events or 'gapping'.</p> <p>Execution is also subject to available liquidity in the Underlying Instrument. Your Orders may not be filled due to the Underlying Instrument price moving significantly or liquidity exhausted, in which case your Order will be filled at the next available price.</p> <p>For the benefit of our clients, we treat slippage in the same way that they would be treated in the Exchange-traded products in that we slip our clients to a better price if the interbank market from which we obtain prices has moved in your favour, and similarly a worse price if the market has moved against you. When executing our clients' transactions, our execution will reflect both positive and negative price movements in the Underlying Instrument.</p>
Execution risk (Delays)	Execution delays may occur for a number of reasons such as technical issues with your internet connection to our servers. Connection strength may vary depending on the kind of device used. Interruptions may cause a delay in the transmission of data between our servers to the IRESS Trading Platform.

Liquidity risk	Liquidity risk typically occurs in volatile markets or in circumstances where there is a major news announcement. When there is a lack of liquidity in the Underlying Instrument, you may not be able to enter or exit a Contract at your requested price or have the whole of your Contract filled at all or at the requested price.
Market risk	<p>Financial markets are subject to high volatility causing rapid price fluctuations. This is primarily due to external influences and unforeseen events. This affects prices and spreads of the Products.</p> <p>There is no guarantee or assurance that you will make profits, or not make losses, or that unrealised profits or losses will remain unchanged.</p> <p>You can reduce your risk by understanding the market relevant to the Products, monitoring your Contracts carefully and closing your open Contracts before unacceptable losses arise.</p>
Market disruptions	<p>A market disruption may lead to you being unable to deal in the Products when you wish, and you may suffer a loss because of that. This is because the market disruption events which affect the Underlying Instrument will also affect the Contracts on the same or very similar basis.</p> <p>Examples of disruptions include the “crash” of a computer-based trading system, a fire or other Exchange emergency, or an Exchange or government regulatory body declaring an undesirable situation has developed in relation to series of Products or any Underlying Instruments, and suspends trading in those products or currencies or cancels that trade.</p> <p>You can attempt to minimise the effect of market disruptions by obtaining information released by the market relevant to the Position and acting after the event as appropriate (if any) to the position held, such as closing out because the values have significantly changed since before the event.</p>
System risk	Operational risk is inherent when trading online. Disruptions in operational processes such as communications, computer networks or external events may lead to trade execution problems.
Auto liquidation	<p>TradeMax Australia may without prior notice to you liquidate some or all your open Positions if your Account balance reaches or falls below the Stop Out Level applicable to your Account. This can generate fees and realised losses in your Account.</p> <p>TradeMax Australia does not assure you that TradeMax Australia will act on this right, at any time or in respect of all or any of your open Positions. You should not rely on this right to manage your risk and your obligation to maintain funds to meet your Margin Requirement.</p> <p>The more basic risks to you are that you fail to manage your own Account by maintaining adequate Margin Requirement, you fail to monitor your open Positions, you (wrongly) rely on us liquidating your open Contracts or you fail to manage your open Positions before the Account balance reaches or falls below the Stop Out Level applicable to your Account.</p>

	<p>You can manage the risk of us liquidating some or all your open Positions, or the risk of you wrongly relying on TradeMax Australia to do this, by carefully monitoring your open Positions, placing and maintaining prudent Orders (including Stop Loss Orders), if such exist at the time you opened your Position and managing your open Positions before the Account balance reaches or falls below the Stop Out Level applicable to your Account.</p>
Cancellation for error	<p>TradeMax Australia may void from the outset any Contract containing or based on any manifest error or a price, or series of prices, which are subsequently determined to be unrepresentative of the actual market valuation of the Underlying Instrument. This is exercised in our discretion, so you have risk of a Contract later being cancelled, whether or not you were aware that there was an error in the pricing which we later decide has occurred. In the absence of our fraud or wilful default, we will not be liable to you for any loss, cost, claim, demand or expense following any such cancellation.</p> <p>We consider this to be a low risk, since it does not occur often, but it can occur. You can manage this risk by monitoring the available prices and your Account.</p>
Conflicts	<p>Trading with us carries an automatic risk of actual conflicts of interest because TradeMax Australia is acting as principal in the Contracts you acquire and TradeMax Australia sets the price of each Contract and also because it might be transacting with other persons, at different prices or rates, or TradeMax Australia might be dealing with market participants in relation to our exposure to you or to any aspect of all of our clients' Accounts.</p> <p>You can monitor the pricing of any Products against other issuers of financial products which have comparable terms, and against the Underlying Markets.</p>
Not a regulated market	<p>Our Products are OTC derivatives and are not covered by the rules for Exchange-traded products. For example, trading on the ASX is governed by rules applicable to brokers and generally has the benefit of a guarantee system known as the National Guarantee Fund which provides protection from fraud or misconduct by brokers in connection with certain ASX trades. The ASX rules and the National Guarantee Fund do not apply to trading in the Products.</p> <p>OTC derivatives by their nature may not at times be liquid investments in themselves. If you want to exit a Contract, you rely on our ability to close out at the time you wish, which might not match the liquidity or market price of the Underlying Instrument.</p>
Regulatory bodies and changes	<p>Changes in taxation and other laws, government fiscal, monetary and regulatory policies may have a material adverse effect in your dealings with us.</p> <p>Further, you may incur losses that are caused by matters outside the control of us. For example, actions taken by a regulatory authority exercising its powers during a market emergency may ultimately result in losses to you because of the effect of those actions on the Underlying Instrument and so, will affect the terms of your Contracts and/or Accounts (with or without any decision by us).</p>

	A regulatory authority can, in extreme situations, suspend trading or alter the price at which a position is settled, which might lead to changes to the pricing for the Underlying Instrument for your Contracts.
TradeMax Australia's power on default, indemnities and limitations on liability	<p>If you fail to pay amounts due to us or fail to perform any obligation under your Contracts, TradeMax Australia has extensive powers under the Client Agreement to take steps to protect its position.</p> <p>For example, TradeMax Australia has the power to close out Contracts, to decide whether to accept Orders or to execute them and to determine the rates of interest we charge. Additionally, under the Client Agreement, you agree to indemnify us for our losses and liabilities, including, for example, in default scenarios.</p> <p>Although these powers, limits on the liability of TradeMax Australia and the indemnities you give to TradeMax Australia are extensive and potentially expose you to significant risks, TradeMax Australia must comply with our obligations as a financial services licensee to act efficiently, honestly and fairly.</p> <p>You should read the Client Agreement carefully to understand these matters.</p>

3.4 KEY RISK – COUNTERPARTY RISK

Trading in the Products involves counterparty risk. First, there is a risk to you that TradeMax Australia, as issuer of the Contracts, and therefore, your counterparty to the Contracts, may default on our obligations to you under the Contracts.

There is also a risk that parties, such as our hedging counterparties may not be able to meet their contractual obligations to us. This means that we could be exposed to the insolvency of our hedging counterparties or other defaults by our hedging counterparties.

Benchmark 3 – Hedging

Credit risk refers to the risk that our hedging counterparty fails to perform its obligations which results in financial loss. We have put in place a risk management framework which is intended to manage the credit risk and market risk and to protect us and our clients from sudden changes in the liquidity, credit quality or solvency of our hedging counterparties.

You will be dealing in the Products with TradeMax Australia as counterparty to every Contract. You will have an exposure to us in relation to each Contract. You will be reliant on our ability to meet our counterparty obligations to you to settle the relevant Contract. If we default on our obligations, you may become an unsecured creditor in an administration or liquidation and will not have recourse to any Underlying Instruments in the event of our insolvency.

We enter into Contracts as principal with other counterparties to hedge the market risk arising from our transactions with you (and our other clients). We do not use monies received from you for Margin Calls and settlements to such providers.

We are also exposed to the financial risks of the financial institutions with which we hold Client Money (e.g. Margin) and with which we enter into hedging or offsetting transactions to manage our exposure to you. Accordingly, you are indirectly exposed to the financial risks of our counterparties as well as the financial institutions with which we hold Client Money. If the financial condition of us or assets of our counterparties or the parties with which we hold Client Money deteriorate, then you could suffer loss

because the return of the Client Money could become difficult.

Within our risk management framework, we have assessed the market risk and counterparty risks arising from entering into transactions with you (and our other clients) and hedging counterparties and applied controls to mitigate those risks. Those controls include:

- the enforcement of leverage limits based on your Account and types of Products you trade;
- the enforcement of market risk limits on our net exposure and daily loss limits; and
- the selection and maintenance of one or more hedging counterparty relationships.

Our selection of hedging counterparties is based on the following factors:

- the counterparty's reputation;
- the regulatory status of the counterparty;
- the services provided; and
- the strength of operational controls and systems.

Our current Hedging Counterparty Policy, which notes our current approved hedging counterparties, is available on our Website.

Benchmark 3 – Financial resources

As an issuer of OTC derivative products, we must comply with the financial requirements imposed under our AFSL as set out in ASIC Regulatory Guide 166 and other regulatory financial obligations. The goal of these requirements is to ensure that we meet the minimum level of financial resources required by law to conduct business and meet any liabilities as and when they may arise.

We monitor our exposure on a daily basis using real-time software tools and prepare detailed financial reports on a monthly basis to ensure applicable financial requirements are met. We also:

- perform daily reconciliation of Client Monies as required by section 2.2.1 of the ASIC Client Money Reporting Rules 2017;
- perform monthly reconciliation of Client Monies and report to ASIC as required by section 2.2.2 of the ASIC Client Money Reporting Rules 2017;
- perform a daily net tangible assets (NTA) calculation, ensuring that we meet the minimum NTA requirement set by ASIC; and
- perform quarterly stress testing ensuring that in the event of significant adverse market movements, we would have sufficient liquid resources to meet our obligations to you and our other clients without needing to have recourse to Client Money to do so.

The latest results of our financial audit are available for inspection upon request at our registered office.

3.5 KEY RISK - VALUATION

TradeMax Australia sets the values of any Contracts issued to you. Typically, this is by some reference

to (but not automatically solely derived from) the market value (or, if relevant, index level) of the relevant Underlying Instrument on the relevant Underlying Market which in turn affects the price quoted by any relevant hedging counterparty to us. TradeMax Australia does not commit to providing prices directly from a market.

For your information, the value of an open Contract is ordinarily adjusted, automatically, on continuously throughout its term, reflecting the periodic valuation of the Underlying Instrument on a marked to market basis. These systemic, automatic periodic valuations may not always coincide with the exact time when the Exchange for the relevant Underlying Instrument closes and opens, due to the variety of Exchange times for trading their Underlying Instrument and the Exchange's discretions to vary those times. This means that our closing Price ordinarily will be struck at the time of the systemic, periodic valuation during any day and, in case you compare them with an Exchange's closing price, our Closing Price might not exactly match the Exchange's own closing price for the particular Underlying Instrument due to this timing of the periodic valuations. Your Account statement shows our valuations and calculations.

If the market fails to provide that information (for example, due to a failure in trading systems or data information service) or trading in the Underlying Instrument is halted or suspended, we determine our value based only on our own information (not market pricing). We may re-value the Underlying Instrument to nil value, even if there are sales off market for some value and despite any uncertainty as to whether the suspension will be lifted or if there will be any value realised on the liquidation of the issuer. TradeMax Australia will determine the re-valued price in our discretion based on a number of factors, including the effect of the suspension or halt on its corresponding hedge contract. TradeMax Australia may also make a valuation outside the ordinary periodic cycle if there is a disruption to the publication of an index relevant to an Underlying Instrument (which is an index) or if there is an adjustment (by TradeMax Australia) due to a Corporate Action which has not flowed through the periodic marking to market of the Underlying Instrument.

Due to the nature of our financial products, our discretion is unfettered and so has no condition or qualification.

While there are no specific limits on our discretions, TradeMax Australia must comply with our obligations as a financial services licensee to act efficiently, honestly and fairly. You therefore have the risk of relying on whatever value is determined by us in the circumstances permitted by the Client Agreement.

3.6 KEY RISK – TAKING A SHORT POSITION

When taking a short Position in relation to CFDs, you may be affected by the laws and Exchange rules in the country as they apply to short selling of the Underlying Instruments, since that will flow through to if and how we conduct our respective hedging activities with our hedging counterparties.

Examples of Exchange rules that may affect a short Position in relation to a CFD include:

- An up-tick rule may apply where you can only short sell on an up-tick (which means a selling price that is higher than the last price); and
- You may experience limitations on the amount of CFDs you can short trade in a single day on ASX, due to limited borrowing availability for the Underlying Instrument in the Underlying Market.

When dealing in short CFDs, you may experience forced closure of an open Contract if your Contract gets recalled. This is a common example of early closing out of a Position due to the respective hedging trade being closed out early as a result of our hedging counterparty being required to deliver the

Underlying Instrument to its own hedging counterparty. This risk is particularly high if the Underlying Instrument becomes hard to borrow due to take-overs, dividend announcements, rights offerings, other merger and acquisition activities, or increased hedge fund selling of the Underlying Instruments.

Since the rules of each Exchange differ and may change, you should obtain a copy of the rules of the Exchange relevant to you by accessing the Exchange's website or you can contact TradeMax Australia for assistance in identifying the relevant rules.

4. HOW TO TRADE?

4.1 YOUR ACCOUNT

Before you begin dealing in the Products, you should read the contents of the Agreements and decide whether the Products are suitable for you.

To establish an Account, you will need to complete an online Application Form which accompanies the online access to our Client Agreement. You may also request a hard copy of the Application Form by contacting us directly. By submitting the completed Application Form, you agree to the Agreements. We may reject your Account application in our sole discretion.

We will ask you questions that help us assess your suitability to trade the Products. If we decide that you do not have the relevant experience, we may recommend that you open a Demo Account prior to opening a live Account. Please refer to Section 0 for our Client Qualification Policy.

This PDS summarises many important elements of the Client Agreement. However, it is not a comprehensive description of the Client Agreement and you must read the Client Agreement in its entirety. You should also consider seeking legal advice as the Client Agreement contains important legal provisions that affect your dealings with us.

If TradeMax Australia accepts your application, your Account will be established. Your Account covers all of the Products which you apply for in your Application Form and which TradeMax Australia agrees to provide to you.

The Account is not a deposit product. It is a record of the amount of funds held to your credit, calculated in accordance with the Agreements. A change in the value of the Account does not necessarily mean that any actual transfer of funds has occurred, whether it be between you and us, or between the Client Money trust account and any other account.

4.2 OPENING A DEMO ACCOUNT

If you are unsure about how the Products work, we strongly encourage that you apply for a Demo Account and trial the IRESS Trading Platform prior to opening a live Account.

Our Demo Accounts mirror our live trading and provide you with a virtual balance to trade with. This enables you to become familiar with the IRESS Trading Platform features and assess whether or not you feel that the Products are suitable for you.

4.3 BASE CURRENCY

We can apply a Base Currency of your Account in the major currencies - Australian dollar (AUD), United States dollar (USD), Euro (EUR), Great British pounds (GBP), Japanese Yen (JPY) and other

currencies as allowed by us from time to time.

Moneys received by us from you in a different currency to that of your chosen Base Currency will be converted back to the Base Currency at the exchange rate set by us.

All the financial information within your Account is displayed in the Base Currency.

When you deal in a Product that is denominated in a currency other than your Base Currency, all financing adjustments are made by us in that currency and then converted to your Base Currency at our current exchange rate.

4.4 FUNDING OF YOUR ACCOUNT

To make a payment into your Account, you may make an electronic or telegraphic transfer, a credit card payment or otherwise through any other means agreed by us. Please contact us if you would like to receive information on our full list of payment options.

When transferring funds to us you must ensure that the funds are appropriately referenced with your Account number to enable us to easily identify your funds and apply them to your Account promptly. All payments made to us must be free of any withholding tax or deduction.

We will use all reasonable efforts to process your withdrawal request using the same payment option you have used to fund your Account. Where this is not possible for any reason, we will pay you through electronic transfer.

TradeMax Australia does not accept funds transferred from third parties, so it is your obligation to ensure that all funds transferred to us are from a bank account in a name which matches your Application Form. We may, in our absolute discretion, without creating an obligation to do so, return any funds transfer or cheque received from a third party back to the bank account from which it was transferred.

TradeMax Australia will not accept any liability or responsibility for any losses that you may suffer as a result of, or arising out of, or in connection with, us returning any transfer of moneys or cheque from a third party, including any losses incurred by you because you are subsequently in default of your obligations under the Agreements.

Benchmark 2 – Opening Collateral

We only accept cash or cash equivalent as opening collateral or funding of your Account. TradeMax Australia does not accept cash in hand or physical cash deposits into any of our bank accounts, due to risks associated with money laundering.

We do not encourage the use of borrowed funds to acquire the Products. We attempt to limit the use of credit cards to fund an Account but note that with the advent of Visa and Mastercard Debit Cards it is not possible for us to distinguish between a debit and credit card. For this reason, we have not adopted the Opening Collateral Benchmark suggested by ASIC in Regulatory Guide 277 as it would impede your ability to use debit cards to fund your Account.

4.5 OPENING AND CLOSING OF A CONTRACT

The particular terms of each Contract are agreed between you and us before entering into a Contract.

Prior to you entering into a Contract with us, TradeMax Australia will require you to have sufficient Free Equity in your Account to satisfy the Initial Margin requirements for the relevant number of Contracts. The payments you make to us are either held for Margin or withdrawn to pay the amounts for realised /unrealised losses or any fees and charges which you may owe.

A Contract is opened by either buying (going long) or selling (going short) a Contract:

- You go “long” when you buy a Contract in the expectation that the price of the Underlying Instrument to which the Contract relates will increase. This would have the effect that the value of the Contract would increase; and
- You go “short” when you sell a Contract in the expectation that the price of the Underlying Instrument to which the Contract relates will decrease. This would have the effect that the value of the Contract would decline.

A Contract is open until it is closed, and the amount of profit or loss to you can then be calculated. Most of the Products do not have an expiry date, they remain open until Closed Out. With most CFDs you can hold a Position for as long as you like. This may be for less than a day, or for months.

If you wish to close a Contract before it expires, you will enter into a new Contract which is equal and opposite of the first Contract. The closure of a Contract will generally result in a profit or loss being realised in your Account. If you close a Contract, any related Orders you have placed against that Contract will be cancelled. However, please note that we may not be able to allow you to close a Contract at a particular time and/or at the particular price, for example, without limitation, due to gapping or illiquidity.

In order to provide the Products to you in an efficient and low-cost manner, we have discretion in determining closing prices. In general, without limiting our discretion, it should be expected that we will act reasonably and have regard to (but is not bound to follow exactly) a range of relevant factors at the time, such as the value of any hedge contract taken by us to hedge our Contracts to you, any relevant Exchange’s closing price of the Underlying Instrument, any foreign currency exchange rates which are relevant due to the denomination of the Contract or Accounts and any suspension or halt in trading of the Underlying Instrument. In the worst case, it is possible that the closing price determined by us may be zero.

We also have the right to decide to make an adjustment in any circumstance if we consider an adjustment is appropriate. We have a discretion to determine the extent of the adjustment. We may elect to close a Position (without prior notice to you) if an adjustment event occurs and it determines that it is not reasonably practicable to make an adjustment.

4.6 DEALING IN THE PRODUCTS

Quotes for dealing in Products are indicative only and so are subject to the actual available price at the time of execution of your Order. While TradeMax Australia may endeavour to execute your Order, there is no assurance that the Order will be able to be executed at the price of your Order.

A quote given to you by us is not an offer to contract. Your clicking ‘buy’ or ‘sell’ on the IRESS Trading Platform will send a message to us indicating that you wish to trade on the terms and conditions indicated. This message will constitute an offer by you to buy or sell at the price and trade size chosen. No Contracts will come into existence until the moment your Order is actually executed, which will correspond with the time we execute a hedging contract with our hedging counterparty for your Contract.

Your Order will appear on the IRESS Trading Platform. If the information about your Order does not appear on the IRESS Trading Platform within two (2) minutes, you must notify us immediately. If you do not notify us, you will be deemed to have agreed only the transactions recorded by us. Similarly, if you dispute the contents of any transaction information sent by us to you, you must notify us immediately upon receipt by telephone or email. If you do not, the transaction recorded by us will be deemed to have been agreed by you.

Quotes will be given and Contracts will be made during the open market hours of the Underlying Markets and the opening hours of the IRESS Trading Platform. The open hours of the Underlying Markets may change according to the relevant Underlying Markets' changes or in our discretion and the information on our IRESS Trading Platform or our Website may not be up-to-date.

You should be aware that the market prices and other market data that you view through our IRESS Trading Platform, our Website or other facilities that you arrange yourself, may not be current or may not exactly correspond with the prices for a Contract offered by us.

If you access your Account and our IRESS Trading Platform outside of the hours when Orders may be accepted, you should be aware that the Orders might be processed later when the Underlying Instrument is open for trading. The market prices (and currency exchange values) might have changed significantly by the time the Order is executed.

You should note that TradeMax Australia is not obliged to accept your Orders. Typically this would occur should you exceed the limits imposed on your Account by us, or where there are insufficient funds in your Account to meet your Margin obligations.

4.7 PRICING AND SPREAD FOR PRODUCTS

TradeMax Australia quotes a lower price and a higher price at which you can place your Order. This is referred to as the spread. The higher quoted price is the indication of the price you can buy a Contract. The lower quoted price is the indication of the price at which you can "sell" a Contract (that is, close out an open Contract). Spread means the difference between the Bid Price and the Ask Price.

When your Order is executed, for you to break even or before you can realise a profit, putting aside any fees or charges, the price at which you exit your Contract needs to have moved in your favour to at least equal to the original Bid or Ask Price that you opened the Contract (depending on whether you went long or short).

In addition, the available pricing may be limited by tick sizes, minimum steps, depending on the general market rules for trading the Underlying Instrument, so, depending on the Product you choose, your Order to exit might have to be in minimum increments of pricing before it can be accepted and executed. That could affect your net profit or loss.

4.8 PRICING MODEL – DMA PRICING

All the Underlying Instruments of our Products offered under this PDS are Exchange-traded financial products. We hedge 100% of all Contracts we enter into with a client under this PDS under our direct market access to those Underlying Instruments which is provided by our hedging counterparties. The pricing for our Products is based on the direct market access pricing available to us (known as "DMA").

However, because our Products are OTC derivative contracts and we are the issuer of these Products, there is no "direct market access" to any Underlying Instruments. Instead, there is the potential for pricing and issuance of a Contract by reference to the pricing of and execution of DMA hedging in the Underlying Instruments. As mentioned above, all Positions covered by this PDS are 100% hedged with

our hedging counterparty, and the pricing of our hedge contract with our counterparty is directly reflected in the pricing of the corresponding Contracts issued by us to you.

All price quotes by us for Share CFDs are the same as the price or value of the Underlying Instruments on the relevant Exchange if you have chosen live pricing (Fees apply). For example, if BHP is quoted on the ASX as 48.80/48.81 then the price which we will quote for a CFD will be the same, i.e. 48.80/48.81.

When your Order is accepted by us, we immediately make a trade on our own account to hedge the Contract which we issue to you.

Our CFDs result in real time execution with prices based on prices for the Underlying Instrument when the Exchanges are open for hedging the Underlying Instruments for those Contracts. So, for Share CFDs, they allow your Order to reflect participation in the order book and opening and closing phases of the market. DMA pricing ordinarily has no dealer intervention and therefore no price re-quotes and order rejection. It also allows faster execution.

4.9 CONFIRMATIONS OF CONTRACTS

If you transact with us, the confirmation of a Contract may be obtained only by accessing the daily statement online via the IRESS Trading Platform. You may download and print for records. It is your obligation to review the confirmations of Contracts immediately to ensure their accuracy and to report any discrepancies to us within twenty-four (24) hours.

If you have provided us with an email or other electronic address, you consent to confirmations being sent electronically, including by way of email or the information posted to your Account via the IRESS Trading Platform.

When you enter an Order into the IRESS Trading Platform, the main features of your Order may be reported in a “pop-up” window or other online notice. This is only a preliminary notification for your convenience and is not designed to be a confirmation of a Contract.

4.10 BENCHMARK 6 – SUSPENDED OR HALTED UNDERLYING INSTRUMENTS

TradeMax Australia may at any time in our discretion and without prior notice impose limits on particular Products. Ordinarily we would only do this if the market for the particular Underlying Instrument has become illiquid or its trading status has been suspended or there is some significant disruption to the markets including trading facilities.

If an Underlying Instrument to which a Contract relates is suspended or has been halted from trading, we will suspend trading in the Product and we may choose to increase the Margin Requirements to support that open Contract at our reasonable discretion. If the Underlying Instrument remains suspended for a period that we deem unacceptable in our sole discretion, we may close the open Contract at fair value as determined by us. If an Underlying Instrument to a Product has been de-listed or ceases to be priced, we reserve the right to close all affected open Contracts at the last available price.

4.11 MARKET MISCONDUCT

All Australian financial services (AFS) licensees operating within a market (including TradeMax Australia) have a legal obligation to ensure that the markets are fair, orderly and transparent and do all things necessary to ensure that financial services are provided efficiently, honestly and fairly. You must be aware that some practices in placing Orders can constitute market manipulation or creating a false

market which is conduct prohibited under the Corporations Act.

Market misconduct provisions apply to all financial products and financial markets, and involve a range of offences carrying significant fines and other penalties. It is your responsibility to be aware of unacceptable market practices and the legal implications. You may be liable for penalties to regulators such as ASIC or be liable to us for costs to us arising out of those trading practices of you which lead to you, we or any other person suffering loss or penalty.

5. MARGINS AND MARGIN CALLS

5.1 KEY FEATURES OF MARGINING

TradeMax Australia applies the following main principles in relation to our Margin practices:

- You must provide Margin before issuance of any Products and you are liable to meet all Margin Calls;
- When you have open Contracts, you are obliged to maintain at all times the Total Margin Requirements for all of your open Contracts;
- The Margin Call obligation is in addition to your obligation to maintain the Total Margin Requirements for your Account;
- The timing and amount of each Margin Call will depend on movements in the market price of the open Contracts and the changes to your Total Equity and Free Equity;
- You have an obligation to meet the Margin Call even if we cannot successfully contact you. We are not obliged to notify you about your obligation under Margin Calls, though we may do so by email, telephone call or otherwise, as a courtesy; and
- If you do not maintain the required Margin at all times or you do not pay the required Margin Call by the required time, we may in our reasonable discretion reduce your exposure by closing out one or more or all of your open Contracts with us without notice to you and you remain liable to pay us any remaining shortfall.

5.2 INITIAL MARGIN

Upon placing a trade that creates an open Contract you are required to pay us, and have in your Account, the Margin for that trade as calculated by us. This is known as the Initial Margin, and is calculated as follows:

Initial Margin requirement = (Quantity of Contract Units x Contract Price) x Margin Percentage.

Margin Requirements vary with each Product and a list of the requirements is set out in the Product Schedule available on the IRESS Trading Platform. These may change regularly.

If there are not sufficient fund in your Account for a Contract to be opened (due to its Initial Margin requirement) then your Order will not be executed.

If a Contract is opened, your Account is adjusted, often continuously and quickly, for the applicable

Total Margin Requirement according to market movements.

5.3 VARIATION MARGIN

Owing to the volatility of the market, the amount of required Margin for a Contract may change after a Contract has been opened, requiring a further payment for Margin known as the Variation Margin. Margin amounts are calculated by us to cover potential movement in the market at any time but will change when the market changes (and might be insufficient coverage). If you have Contracts denominated in a currency other than the Base Currency, any fluctuations in the exchange rate adverse to your Contract can lead to automatic adjustments to your required Margin, so you need to monitor your Contracts very carefully.

5.4 ACCOUNT VALUE, FREE EQUITY AND TOTAL MARGIN REQUIREMENT

Your Account Value, Free Equity and your Total Margin Requirement are constantly calculated and displayed in line with movements in prices for the Products, during the opening hours of and, on our IRESS Trading Platform. It is your responsibility to monitor and manage your open Contracts and exposures and ensure that Free Equity is sufficient. This may include:

- closing or reducing one or more of your open Contract(s) in order to reduce your Total Margin Requirements; and/or
- depositing additional funds into your Account in order to satisfy the Total Margin Requirement.

If you choose to deposit additional funds into your Account, these additional funds must be cleared funds before they will be treated as having satisfied your obligations.

Please refer to the Product Schedule for Margin Requirement for each Product.

5.5 BENCHMARK 7 – MARGIN CALLS

In normal circumstances we will endeavour to notify you of a Margin Call via alert within the IRESS Trading Platform. This serves as notice that your Contracts are at risk of being closed out. You must meet Margin Calls by cleared funds by the time stipulated in the Margin Call. Sometimes, however (such as in unusually volatile market conditions or rapidly falling market prices), little or no time may be stipulated for paying a Margin Call (that is, immediate payment is required) or more than one Margin Call may be made on the one day including at weekends or outside of local business hours.

You are responsible for meeting all Margin Calls and monitoring your open Contracts. You are required to log-in to the system regularly when you have open Contracts to ensure you receive notification of any such Margin Calls. Please note that if you do not check the IRESS Trading Platform for Margin Call notifications, and hence do not meet them in a timely manner, Contracts will be closed out by us without further reference to you, in accordance with the Agreements.

Margin Calls are made on a net account basis i.e. if you have several open Contracts, then Margin Calls are netted across the group of open Contracts. In other words, the unrealised profits of one Contract will be used or applied towards the Margin Requirement for another Contract.

A Margin Call will not be considered to have been met by cash UNLESS AND UNTIL sufficient funds have been received by us in the nominated account AND TradeMax Australia has updated the IRESS Trading Platform. Please keep in mind the possibility of delays in the banking and payments systems. If your payment is not credited by us by the time you are required to have the necessary Margin, you could automatically, and quickly, lose some or all your Contracts (and suffer further losses because of

having to meet a shortfall). You should maintain a prudent level of funds in your Account and make payments in sufficient time to be credited to your Account.

Any losses resulting from us closing your Contracts will be debited to your Account and may require you to provide additional funds to us.

Margin Level and Margin Call Level

Margin Level is calculated as the percentage of Free Equity to Total Margin Requirements.

Margin Call Level is a specific Margin Level at which we will issue a Margin Call to you. For example, if the applicable Margin Call Level is 100%, it means that a Margin Call will be triggered once the Margin Level falls below 100%.

TradeMax Australia has the right to change the applicable Margin Call Levels at any time.

5.6 STOP OUT LEVEL AND OUR RIGHT

Stop Out Level is a specific Margin Level at which we are entitled to close all or some of the open Contracts without notice to you. For example, if the applicable Stop Out Level is 50%, it means that we are entitled to close all or some of your Contracts without notice when the Margin Level falls below 50%.

Any losses resulting from us closing out your Open Contracts will be debited to your Account and you may be required to provide additional funds to us to cover any shortfall. We will not be responsible for any losses you may suffer or incur in connection with any such closing of your open Contracts or any lack of closing thereof.

The applicable Stop Out Level is set out on the Website (client portal). We have the right to change the applicable Stop Out Levels at any time.

5.7 CHANGING MARGIN PERCENTAGE, MARGIN CALL LEVEL AND STOP OUT LEVEL

We may vary the Margin Percentage, Margin Call Level and Stop Out Level at any time at our discretion. Without limitation, we may vary the Margin Percentage, Margin Call Level and Stop Out Level in response to or in anticipation of the following:

- changing volatility and/or liquidity in the Underlying Instrument or in the financial markets generally;
- economic news;
- changes in your dealing pattern with us;
- your credit circumstances change; or
- your exposure to us being concentrated in a particular Underlying Instrument.

You should note that there may be other circumstances which may give rise to us changing your Margin Percentage, Margin Call Level and Stop Out Level.

When the Margin Percentage, Margin Call Level or Stop Out Level is changed, you will need to close and open the IRESS Trading Platform in order to have relevant Margin updated.

5.8 YOU MUST MONITOR MARGIN

Through the IRESS Trading Platform, you have access to your Account and sufficient information to enable you to calculate the amount of any Margin Requirements and the total amount of Margin due from you in the Base Currency using our current exchange rate. It is your responsibility to ensure that you obtain all relevant information in respect of your Account, including all information in respect of your current open Positions. We will not be responsible for any losses you may suffer or incur as a result of you not obtaining or requesting any such information.

It is your responsibility to monitor at all times (including by checking on the IRESS Trading Platform) the amount of Margin deposited with us from time to time against the amount of any Margin currently required and any additional Free Equity that may be necessary or desirable, having regard to such matters as:

- your open Contracts;
- the volatility of any relevant Underlying Instrument;
- the volatility of the relevant market;
- the volatility of the markets generally;
- any applicable exchange rate risk; and
- the time it will take for you to remit sufficient cleared funds to us.

6. SHARE CFDS

6.1 GENERAL INFORMATION

We derive the prices of Share CFDs from the real time changes in the price of the Underlying Instruments on the relevant Exchange they are traded on.

For example:

- if you bought 1000 Share CFDs and the price of the Underlying Instrument was quoted as 19.80/19.81 then the Share CFDs would have a value of AUD\$19,810 (being AUD\$19.81 x 1000);
- If you sold 1000 Share CFDs and the price of the Underlying Instrument was quoted as 19.80/19.81 then the Share CFDs would have a value of AUD\$19,800 (being AUD\$19.80 x 1000).

TradeMax Australia will not quote or accept an Order for a Contract in any of the following circumstances:

- the respective Underlying Instrument is illiquid or is in suspension; or
- if the company that Underlying Instrument is referable to becomes externally administered.

For more information on what Share CFDs we offer, please download and experience (for free) trading on a Demo Account obtainable from our website www.trademax.com.au. Alternatively, you may contact us for further information.

6.2 ADJUSTMENTS FOR DIVIDENDS

If you hold a long Position for a Share CFD, you may be credited with an amount equal to up to the gross unfranked dividend on the relevant number of the referrable Underlying Instruments as soon as practical, typically on the business day after the ex-dividend date. Please note that CFDs do not confer any rights to dividend imputation credits. However, delays might occur for reasons outside of TradeMax Australia's control, and such reasons may include delays by the issuer of the Underlying Instrument (who is paying the dividend), time zones or banking payment systems.

Conversely, if you hold a short Position for a Share CFD, your Account will be debited an amount equal to the gross unfranked dividend on the Underlying Instruments on the ex-dividend date. On some occasions TradeMax Australia may also debit an amount equal to the cash value of the dividend imputation (franking credit) amount. TradeMax Australia will debit these amounts if and to the extent it incurs such a debit on its corresponding hedging trade with its hedging counterparties.

The dividend and cash adjustments shown on your Account statement record the adjustments made in relation to your CFDs for dividends or other Corporate Actions affecting the Underlying Instruments (they do not refer to actual dividends paid by the issuer of the Underlying Instrument).

6.3 ADJUSTMENTS FOR CORPORATE ACTIONS

If there is a Corporate Action by the company that issues the Underlying Instrument a CFD is referrable to, TradeMax Australia may in its discretion make an adjustment to the terms of the CFD.

Examples of events that may trigger such an adjustment include but not limited to subdivisions, consolidations, reclassifications of shares, bonus issues, other issues of shares for no consideration, rights issues, buy backs, in specie distributions, takeovers, schemes of arrangement or similar Corporate Actions and a Corporate Action event that has a dilutive or concentrative effect on the market value of the shares. TradeMax Australia may in its discretion determine the extent of the adjustment.

Due to the nature of a Share CFD, you do not have a right to direct TradeMax Australia how to act on a Corporate Action, other shareholder benefit, how to exercise any voting rights, or whether TradeMax Australia will make adjustments on the basis of electing to participate. TradeMax Australia will, to the extent practical, try to accommodate your preferences. Please be aware that the timing and availability of acting on any Corporate Action is likely to be outside of TradeMax Australia's control and even if we receive your preference, we cannot assure you that your preference will be implemented.

TradeMax Australia may elect to close a Position (without prior notice to you) if an adjustment event occurs and it determines that it is not reasonably practicable to make an adjustment. TradeMax Australia may also elect to close a CFD if the Underlying Instruments are the subject of a take-over offer, scheme of arrangement or other mechanism for change in control, prior to the closing date of the offer.

You should be aware that some Exchanges purge orders in securities that undergo Corporate Actions. You should seek confirmation from TradeMax Australia of any action for specific Corporate Actions that might affect your CFDs. Please note that TradeMax Australia does not and is not obliged to notify you in advance of any Corporate Action nor does it separately notify you of the actions taken in response to a Corporate Action, so you should monitor your own positions

6.4 NO SHAREHOLDER BENEFITS

Share CFDs do not give you any rights to vote, attend meetings or receive any reports issued by the issuer of the Underlying Instruments, nor can you direct TradeMax Australia to act on those rights. Other benefits such as participation in shareholder purchase plans or discounts are also unavailable.

6.5 COMPARISON

The summary table below briefly compares the Products offered under this PDS with direct investments in shares for your information. This table does not cover all features, risks and terms of our Products so please read the Agreements in their entirety before making any investment decision.

Feature	Direct Investments in Shares	CFDs issued by TradeMax Australia
Beneficial interest in Underlying Instruments	Investor has beneficial interest in shares.	Holder of CFD has no beneficial interest in Underlying Instruments (such as the shares).
Dividends and distributions	Investor has entitlement to available dividends and distributions, typically paid some days after the record date for the Underlying Instrument.	Holder has no right to dividends or distributions, though adjustments may be made to the cash account balance in the relevant Account in respect of the amount of the gross cash value of the dividends which TradeMax Australia has received on its respective hedging position.
Dividend imputation credits	Investor has entitlement to available dividend imputation credits.	Holder has no right to dividend imputation credits or to an adjustment for the value of them.
Shareholder benefits (e.g. voting, participation in Corporate Actions, receiving company reports or purchase plans or shareholder discounts).	Investor has entitlements (subject to investor's custodian's rules) and must manage responses to them.	Holder has no right to shareholder benefits or purchase plans or to direct TradeMax Australia to act in respect of them. TradeMax Australia may make adjustments in its discretion to CFD to reflect Corporate Actions and ordinarily will do so corresponding with the adjustments made to its hedge contract.

Rights as a client of an Exchange-regulated broker.	Investor has rights imposed by operating rules of Exchange and any other regulatory rules (such as ASIC Market Integrity Rules (ASX)).	Holder has no rights under Exchange rules. The rights of a holder of a CFD come from the Client Agreement and the holding of the Position.
Pricing changes	The price of an Exchange-traded share changes according to market.	The price of a CFD changes according to the market price of the Underlying Instrument. In cases of a market disruption, there may be delays in price quotes if the holder has not selected live pricing.
Leverage	No leverage.	Leveraged by way of the investor paying Margin which is less than 100% of the cost of directly buying and holding the Underlying Instrument.
Margining	No margining.	Margining occurs.
Short positions	Direct investments are long positions. Short positions may be possible, subject to Exchange rules and broker's terms.	Short CFDs are possible, depending on availability and regulations.

Custody	Shares are held in custody according to investor's wishes (could be directly held or indirectly held through a nominee).	Holder had direct ownership of the CFD, but no interest in Underlying Instruments.
Recourse	No need for recourse except to cover the risk of a custodian default or broker fraud. Investor has the benefit of any Exchange guarantee fund, depending on rules for that fund.	Holder is an unsecured creditor of TradeMax Australia.
Trading	As permitted by broker.	IRESS Trading Platform.
Finance Charges	None.	Finance Charges will occur.

6.6 TRADING EXAMPLES

Here are some examples to illustrate a typical trade in Share CFD.

Share CFD – long Position

The market price for shares in company XYZ on the relevant Exchange is currently trading at \$12.00/12.02. You think that the company's shares are undervalued and will increase so you bought 500 Contracts at \$12.02 each.

Two weeks later, shares in company XYZ have increased and are now selling at \$12.52. You decide to realise your gain by Closing Out your Positions.

TradeMax Australia quotes you a price of \$12.52/CFD (being the price at which TradeMax Australia is willing to sell you Contracts to Close Out your existing 500 Contracts). You trade at this price. The amount of profit you have made, before adjustments and tax, on the trade is \$250.00 (calculated as $(\$12.52 - \$12.02) \times 500 = \$250$).

The Margin Requirement is 10% of the Contract Value, the Total Margin Requirement is therefore \$601.00 ($\$12.02 \times 500 \times 10\%$).

Adjustments

Company XYZ paid a dividend of 10 cents per share while your Contracts were open. Therefore, you are entitled to a positive dividend adjustment of \$50 (500×10 cents). This amount is posted to your Account.

The Contracts you bought are subject to a commission charge (i.e. a Transaction Fee) on the opening and closing the Contracts. The standard Transaction Fee is 0.1% of the Contract Value with a minimum of \$10.00 per Contract. In this example, the Transaction Fee would be charged on the opening Contract as follows:

$$500 \times \$12.02 \times 0.1\% = \$6.01$$

Since this figure is below the minimum charge (i.e. \$10.00 per Contract), you will be charged the minimum amount of \$10.00.

Since you hold a long Position overnight, Finance Charge will occur. This is calculated on your Contracts by applying the applicable Finance Charge rate to the Closing Value of the Contract of the day.

The formula to calculate financing is: $(\text{Quantity} \times \text{Closing Price}) \times ((\text{TradeMax Australia Base Rate} + \text{Mark-up}) / \text{number of days for Terms Currency})$.

In this example, for instance if the applicable rate is 4.5% p.a. and the Closing Price of the Contract on a particular day is \$12.20, then the overnight Finance Charge is then calculated as follows:

The base rate is 2.5%

Client Mark up is 2.0%

$$500 \times \$12.20 \times 4.50\% / 365 = \$0.75$$

The Finance Charge on this particular day would therefore be \$0.75.

Opening the position

Number of CFDs:	500
CFD price:	\$12.02
Opening Value:	\$6,010 (CFD price x number of CFDs)
Initial Margin:	\$601 (10% of Contract Value)

Closing the position

Number of CFDs:	500
CFD price:	\$12.52
Closing Value:	\$6,260 (CFD price x number of CFDs)
Gross Profit (Loss):	\$250 (Closing Value – Opening Value)

Adjustments

Dividend:	\$50 (credit)
Transaction Fee:	\$20.00 (debit) Minimum fee applies on opening and closing.
Finance Charge:	Approx.\$10.50 (debit). The overnight Finance Charge is calculated daily and based on Closing Value for the 14 days the position is held. This example simplifies the calculation (by assuming the rate does not change from day to day) to illustrate the adjustments.
Net Profit (Loss):	\$269.50 after adjustments

Movements on your Trading Account for the period of this transaction:

This example assumes that you have paid \$10,000 as Margin for your Account.

Description	Amount	Value of Account
Initial payment (all is Margin)	10000.00	10000.00
Initial Margin (i.e., minimum required)	601.00	10000.00
Transaction Fees debited	(20.00)	9980.00
Finance Charge debited	(10.50)	9969.50
Dividend adjustment credited	50.00	10,019.50
Realised profit on Closing	250.00	10,269.50
Account Value on close of position		10,269.50

If in this example the market had moved against you and the Closing Price was \$11.83, following would occur:

Opening the position

Number of CFDs:	500
CFD price:	\$12.02
Opening Value:	\$6,010 (CFD price x number of CFDs)
Initial Margin:	\$601 (10% of Contract Value)

Closing the position

Number of CFDs:	500
CFD price:	\$11.83
Closing Value:	\$5,915 (CFD price x number of CFDs)
Gross Profit (Loss):	(\$95) (Closing Value – Opening Value)

Adjustments

Dividend:	\$50 (credit)
Transaction Fee:	\$20.00 (debit) Minimum fee applies on opening and closing.
Finance Charge:	Approx.\$10.50 (debit). The overnight Finance Charge is calculated daily and based on Closing Value for the 14 days the position is held. This example simplifies the calculation (by assuming the rate does not change from day to day) to illustrate the adjustments. $500 \times \$11.83 \times 4.50\% / 365$ The Finance Charge on this particular day would therefore be \$0.875.
Net Profit (Loss):	(\$83.76) after adjustments

Movements on your Account for the period of this transaction:

This example assumes that you have paid \$10,000 as Margin for your Account.

Description	Amount	Value of Account
Initial payment (all is Margin)	10000.00	10000.00
Initial Margin (i.e., minimum required)	601.00	10000.00
Transaction Fees debited	(20.00)	9980.00

Finance Charge debited	(10.50)	9969.50
Dividend adjustment credited	50.00	10,019.50
Realised profit on Closing	(95.00)	9,924.50
Account Value on close of position		9,924.50

Share CFD – short position

The market price for shares in company XYZ on the relevant Exchange is currently trading at \$12.00/12.02. You think that the company's shares are overvalued and will decrease so you decide to sell 500 CFDs at \$12.00 each (being the price at which TradeMax Australia is willing to enter into the CFD).

Two weeks later, shares in company XYZ have decreased and are now selling at \$11.52. You decide to realise your gain by Closing Out your CFD position.

TradeMax Australia quotes you a price of \$11.52/CFD (being the price at which TradeMax Australia is willing to sell you CFDs to Close Out your 500 CFDs). You trade at that price. The amount of profit you have made, before adjustments and tax, on the Transaction is \$240.00 (difference between 12.00 and 11.52) x 500 = \$240).

Adjustments

Company XYZ paid a dividend of 10 cents per share while your position was open. Therefore, you incur a charge of the dividend adjustment of \$50 (500 x 10 cents) (this amount is debited from your Trading Account).

Share CFDs are subject to a commission charge (we also call it a Transaction Fee) on the opening and closing Transactions (based on the Closing Value). The standard Transaction Fee is 0.1% of the Contract Value with a minimum of \$10.00/Transaction. In this example, the Transaction Fee would be charged on the opening Transaction as follows:

$$500 \text{ CFDs} \times \$12.00 \times (0.1\%) = \$6.00$$

Since this figure is below the minimum charge, you will be charged the minimum fee of \$10.00.

If you hold a short Share CFD position overnight, you may be charged or receive Financing. This is calculated on your positions by applying the applicable Finance Charge rate to the Closing Value of the position of the day. The formula for calculating the rate for a Share CFD will be the same as the example shown previously this PDS. In this example, for instance if the applicable rate is 0.5% p.a. and the Closing Price of the CFD on a particular day is \$0.39, the overnight Finance Charge is then calculated as follows:

$$500 * \$11.52 = 5760, \$5760 * (0.5\%)/365 = \$0.10 \text{ (Credit)}$$

Opening the position

Number of CFDs:	500
CFD price:	\$12.00
Opening Value:	\$6,000 (CFD price x number of CFDs)

Initial Margin: \$600 (10% of Contract Value)

Closing the position

Number of CFDs: 500

CFD price: \$11.52

Closing Value: \$5,760 (CFD price x number of CFDs)

Gross Profit (Loss): \$240 (Closing Value – Opening Value)

Adjustments

Dividend: \$50 (credit)

Transaction Fee: \$20.00 (debit) Minimum fee applies on opening and closing.

Finance Charge: \$0.10 Credit

Net Profit (Loss): \$176.07 after adjustments

Movements on your Trading Account for the period of this Transaction:

Description	Amount	Value of Account
Initial payment (all is Margin)	10000.00	10000.00
Initial Margin (i.e., minimum required)	601.00	10000.00
Transaction Fees debited	(20.00)	9980.00
Finance (Debit)/Credit	0.10	9980.10
Dividend adjustment credited	(50.00)	9930.10
Realised profit on Closing	240.00	10,170.10
Account Value on close of position		10,170.10

If in this example the market had moved against you and the Closing Price was \$12.55, following would occur:

Opening the position

Number of CFDs: 500

CFD price: \$12.00

Opening Value: \$6,000 (CFD price x number of CFDs)

Initial Margin: \$600 (10% of Contract Value)

Closing the position

Number of CFDs: 500

CFD price: \$12.55

Closing Value: \$6,275 (CFD price x number of CFDs)

Gross Profit (Loss): (\$275) (Closing Value – Opening Value)

Adjustments

Dividend: \$50 (credit)

Transaction Fee: \$20.00 (debit) Minimum fee applies on opening and closing.

Finance Credit: \$0.10

Net Profit (Loss): (\$338.93) after adjustments

Movements on your Trading Account for the period of this Transaction:

This example assumes that you have paid \$10,000 as Margin for your Trading Account.

Description	Amount	Value of Account
Initial payment (all is Margin)	10000.00	10000.00
Initial Margin (i.e., minimum required)	601.00	10000.00
Transaction Fees debited	(20.00)	9980.00
Finance Credit / (Debit)	0.10	9980.10
Dividend adjustment credited	(50.00)	9930.10
Realised profit on Closing	(275.00)	9,655.10
Account Value on close of position		9,655.10

7. BECOMING A CLIENT – BENCHMARK 1 CLIENT QUALIFICATION

7.1 QUALIFICATION POLICY

Trading in our Products is not suitable for everyone because of the significant risks involved. This section sets out how our Client Qualification Policy operates in practice.

7.2 MINIMUM QUALIFICATION CRITERIA

We assess your suitability against a list of qualifying criteria that addresses your understanding and experience with OTC derivative products. You must be aware of the features of the Products and the associated risks before investing in them. We do not accept retail investors unless you meet the minimum qualification criteria. In accordance with RG 227, the factors that we take into account in assessing your suitability include:

- Previous trading experience in trading financial products;
- Understanding of leverage, margins and volatility;
- Understanding of the key features of the Products;
- Understanding the trading process and relevant technology;
- Ability to monitor and manage the risks of trading; and
- Understanding that only risk capital should be traded.

Our assessment of your suitability is based on the information you provide to us. You warrant that the information you provide to us is true and accurate in all aspects. You understand that we will rely upon the information you provide in making a judgment about whether to accept you as a client.

Our assessment of your suitability to trade in the Products and any limits we set for your Account (or later change to those limits) should not be taken as personal advice to you nor does it imply that we are responsible for any of your losses from trading in the Products.

To the extent permitted by law, we do not accept liability for your choice to invest in any Products so you should read all of this PDS carefully, consider your own needs and objectives for investing in the Products and take independent advice as you see fit.

Even if we assess you as suitable to trade the Products, we urge you to use our Demo Accounts for a period of time to ensure you are familiar with the terminology of the Products and how they work. If in our sole judgment we consider that you are qualified, we will not be liable in any way to you, or have any dealings or transactions between us set aside, modified or varied, if your experience, knowledge and understanding are found to be insufficient or that we were in error in making our judgment.

7.3 CLIENT QUALIFICATION TEST

When you start the Account opening process with us online, you will be asked the level of previous experience you have in CFDs. As part of the Account opening process, you will be required to demonstrate through a Client Qualification Test your understanding of the following:

- leverage, Margins and volatility;

- key features of CFDs;
- the trading process and relevant technology; and
- the ability to manage and monitor trading risks.

Other options to demonstrate suitability

TradeMax Australia allows you to open an Account with us without completing the Client Qualification Test when you provide us with any of the following:

- a copy of a previous trading statement demonstrating that you traded at minimum ten (10) lots with another licensed broker in the last twelve (12) months; or
- a completion certificate which shows your completion of an approved training course for trading.

We have sole discretion in assessing and determining whether any documents you provide are sufficient to demonstrate your suitability to trade our Products.

7.4 CLIENT ON-BOARDING PROCESS

We check minimum qualification criteria as part of our client on-boarding process through our Application Form and our Client Qualification Test. If you do not meet our minimum qualification criteria, one of our sales representatives will contact you to discuss potential solutions to improve your understanding and knowledge of CFDs.

7.5 WRITTEN RECORDS

We document our assessment process and retain this information as records.

8. HOLDING YOUR MONEY – BENCHMARK 5 CLIENT MONEY

8.1 TRUST ACCOUNT

We handle all Client Money we receive in accordance with and subject to the Client Agreement and the following applicable laws (**Australian Client Money Rules**):

- Part 7.8 of Division 2 of the Corporations Act;
- the relevant regulations in the Corporations Regulations 2001;
- *ASIC Regulatory Guide 212: Client money relating to dealing in OTC derivatives*; and
- *ASIC Client Money Reporting Rules 2017*.

Client Money will be paid into a trust account maintained by us with an authorised deposit-taking institution (**ADI**). We will not be liable for the insolvency or any act or omission of any ADI holding the trust account. Your moneys may be co-mingled into one or more pooled trust accounts with other clients' moneys.

We do not use Client Money for the purpose of meeting obligations incurred by us when hedging with

our counterparties. Any obligations incurred by us in connection with such transactions are funded by us from our own money.

We may invest any of your money held in any segregated trust account in the kinds of investments as permitted by the Australian Client Money Rules and you irrevocably and unconditionally authorise us to undertake any such investment.

We are solely entitled to any interest or earnings derived from your moneys being deposited in a segregated trust account or invested by us in accordance with the Australian Client Money Rules with such interest or earnings being payable to us from the relevant segregated trust account or investment account, as the case requires as and when we determine.

8.2 PROTECTION AFFORDED BY THE AUSTRALIAN CLIENT MONEY RULES

Under the Australian Client Money Rules, we must hold your moneys on trust.

Furthermore, the Australian Client Money Rules provide that in the event that we cease to be licenced (including because our AFSL has been suspended or cancelled), become insolvent or cease to carry on some or all of the activities authorised by our AFSL, Client Money held by us or an investment of Client Money, will be dealt with as follows:

- money in the trust account is held in trust for the persons entitled to it, and is paid in the order set out below in the third bullet point below;
- if money in the trust account is invested, the investment is likewise held in trust for each person entitled to money in the account;
- the money in the account is to be paid in the following order:
 - the first payment is of money that has been paid into the account in error;
 - the next payment is payment to each person who is entitled to be paid money from the account;
 - if the money in the account is not sufficient to be paid in accordance with the above paragraphs, the money in the account must be paid in proportion to the amount of each person's entitlement; and
 - if there is any money remaining in the account after payments made in accordance with the above paragraphs, the remaining money is payable to us.

These rules override anything to the contrary in the Australian *Bankruptcy Act 1966*, in the *Corporations Act* or other law, or in the Client Agreement.

8.3 WARNING ABOUT TRUST ACCOUNTS

It is important to note that our holding of your moneys in one or more pooled trust accounts may not afford you absolute protection.

The purpose of trust accounts is to segregate the Client Money, including your moneys, from our own funds. However, an individual's Client Money is co-mingled into one or more trust accounts.

Furthermore, trust accounts may not protect your moneys from a deficit in the trust accounts. Should there be a deficit in the trust accounts and in the event that we become insolvent before the topping up

of the trust accounts in deficit, you will be an unsecured creditor in relation to the balance of the moneys owing to you.

8.4 WHAT IS AN UNSECURED CREDITOR?

In the event that you become an unsecured creditor of us, you will need to lodge a proof of debt with the liquidator for the amount of moneys that are owing to you as evidenced by your account statements. The liquidator then assesses all proofs of debts to determine which creditors are able to share in the assets of the company, and to what extent depending on the amounts owing to them and any priority they may have to be paid.

9. FEES, COSTS AND CHARGES

9.1 GENERAL

Whilst we endeavour to include all fees and charges in the Spread quoted, in some circumstances you may incur additional fees and charges.

The fees and charges when dealing in our Product may incorporate any or all of the following:

- Finance Charges;
- Interest charges applied to debit balances in your Account;
- Transaction Fees;
- Finance Charges;
- Conversion Fees;
- Corporate Action charges; and
- Administration charges.

The fees and charges may change from time to time and will be reflected in this PDS or on our Website as required.

Please note that all fees quoted in this PDS are exclusive of Goods and Services Tax (“**GST**”) if GST is applicable.

9.2 TRANSACTION FEES

There may be Transaction Fees payable on trades executed in some of our Products. Such Transaction Fees for both opening and closing will be charged upon opening of the Contract. The details of any Transaction Fees payable are available on the IRESS Trading Platform, and you should check any of such details before entering into a Contract with us.

The indicative rates by Exchange and currency are:

Transaction Fee (rate and minimum)

Exchange	Account Types			
	Standard Viewpoint	Premium Viewpoint	Standard Insights	Premium Insights
Singapore	15 bps \$15.00	13 bps \$13.00	17 bps \$0.00	15 bps \$0.00
Hong Kong	30 bps \$100.00	22 bps \$90.00	40 bps \$0.00	35 bps \$0.00
U.S.	2.25 cps \$12.00	2.00 cps \$10.00	3.00 cps \$0.00	2.75 cps \$0.00
Australia	8 bps \$8.00	7 bps \$7.00	10 bps \$0.00	9 bps \$0.00

(bps means basis points: 1 bp = 0.01% and cps means base points: 1 cp is 1 U.S. cent)

9.3 FINANCE CHARGES AND FINANCE BENEFITS

When you hold a Contract or Contracts overnight, they will be rolled to the next Business Day, which will result in you paying a Finance Charge or receiving a Finance Benefit. The amount is determined by us and depends on factors including our Finance Rate, being the rates at which you receive or pay interest on Contracts that remain open overnight. This is a varying rate dependent upon the applicable rate in the relevant markets, the size of the Contract and our markup that is applied at our discretion.

Finance Charges and Finance Benefits due will be shown in the Daily Activity Statement. In the event that there are insufficient funds in your Account, any amount due to us because of the Finance Charges becomes a debt due and owing by you to us.

9.4 CORPORATE ACTION CHARGES, AND CORPORATE ACTION BENEFITS

Share CFD Corporate Actions

When a Corporate Action or an Insolvency Event occurs in relation to any Underlying Instrument and/or its issuer we may, acting in a commercially reasonable manner, make adjustments to your open Contracts, Stop Loss Orders, Limit Orders to reflect those actions and to put you in a position as close as possible to that of a direct holder of the Underlying Instrument noting that you may not get all the benefits such as tax benefits, credits or deferrals. We are entitled not to provide you with the full benefit of a Corporate Action where we do not receive the benefit of a Corporate Action from our hedging counterparty.

Corporate Action charges and Corporate Action benefits will be accrued in the swap value field of the open Contract.

The actions we take may include, but are not limited to:

- changing Margin Requirement including Margin Percentage both in relation to open Contracts and new Contracts;
- making a reasonable and fair retrospective adjustment to the opening price of an open Contract,

to reflect the impact of the relevant action or event;

- opening and/or closing one or more open Contracts on your Account;
- cancelling any Orders;
- suspending or modifying the application of any part of this PDS;
- crediting or debiting sums to your Account as appropriate; and
- taking all such other action as we reasonably consider appropriate to reflect the effect of the relevant action or event.

9.5 CONVERSION FEES

Profits or losses accumulated in your Account in currencies other than the Base Currency nominated by you will be converted to the nominated Base Currency, but at Spreads that may be wider than those shown on the IRESS Trading Platform.

9.6 INTEREST CHARGES APPLIED TO BALANCES

If there is a debit balance in your Account after the Margins for our Products have been taken into account, (i.e. you owe money to meet the Margin Requirement), you will pay us interest on the debit balance.

The relevant rates of interest are determined by us at our discretion. Any amounts of interest payable to us will be deducted from any interest payable to you.

Further, if you fail to make any payment required under the Agreements when it falls due, interest will be charged (and you will pay interest) on the outstanding sum at the Australian Taxation Office (ATO) general interest charge (GIC) rate, which can be found on the ATO website and is updated on a quarterly basis. Interest accrues and is calculated daily from the date payment was due until the date you pay in full and is compounded daily.

9.7 ADMINISTRATION CHARGES

We reserve the right to charge the following additional fees, and all charges are inclusive of GST (where applicable).

Bank Fees

- Credit / Debit Card (VISA or MasterCard) Payment

The fee will be a percentage of the face value of the payment. It is deducted immediately when the transaction occurs.

- International Transfer

Deposits and withdrawals (Bank Wire Transfers) to and from bank accounts outside of Australia will attract additional processing fees by our bank, and the receiving bank. These fees may be higher if intermediary banks are involved in the processing of your transfer.

Payment Service Provider Fees

The use of payment Service Providers (PSP) may also attract transaction and conversion fees.

Account Maintenance Fees

A monthly account maintenance fee may be charged if the balance of your Account is below \$100 of account currency or your Account is inactive for more than six (6) months.

9.8 INTEREST IN CLIENT MONEY ACCOUNTS

We are solely entitled to any interest or earnings derived from your moneys being deposited in a segregated trust account or invested by us in accordance with the Australian Client Money Rules with such interest or earnings being payable to us from the relevant segregated trust account or investment account, as the case requires as and when we determine.

10. TAXATION IMPLICATIONS

This section contains general information about the Australian taxation implications for Australian residents dealing in the Products, and is based on Australian taxation laws as at the date of the PDS. It is general information only and does not take into account your objectives, financial situation or needs.

Australian residents and non-Australian residents should seek professional taxation advice that is based on their individual circumstances and in the case of non-residents, the taxation laws of both Australia and their country of taxation before trading in the Products.

10.1 TAXATION RULING: CONTRACTS FOR DIFFERENCE

The approach of the Commissioner of Taxation to the income tax and capital gains tax consequences of dealing in financial contracts for difference, such as CFDs, is reflected in Taxation Ruling 2005/15. We set out a summary of that ruling below.

A copy of Taxation Ruling 2005/15 is available at www.ato.gov.au.

It is the Commissioner's view that any gain a taxpayer makes from dealing in a CFD will be assessable income under section 6-5 of the *Income Tax Assessment Act 1997 (ITAA 1997)*, while any loss it makes from dealing in CFD will be an allowable deduction under section 8-1 of ITAA 1997 provided that:

- the CFD transaction is entered into as an ordinary part of carrying on a business; or
- the profit is made, or the loss is incurred, as a consequence of a business operation or commercial transaction entered into for the purpose of profit-making.

A gain from dealing in a CFD will also be assessable income under section 15-15 of ITAA 1997 where a taxpayer is carrying on, or has carried out, a profit-making undertaking or scheme, and the gain from it is not assessable under 6-5 of ITAA 1997. Correspondingly, a loss from dealing in a CFD where the gain would have been assessable under section 15-15 of ITAA 1997 is an allowable deduction under section 25-40 of ITAA 1997.

A gain or a loss from a CFD entered into for the purposes of recreation by gambling will not be assessable under either section 6-5 or 15-15 of ITAA 1997, or deductible under section 8-1 or 25-40 of that Act.

The Commissioner is also of the view that a capital gain or a capital loss from a CFD entered into for the purpose of recreation by gambling will be disregarded under paragraph 118-37 (1)(c) of ITAA 1997.

10.2 ADDITIONAL MATTERS NOT COVERED BY RULING

The following matters are also relevant when dealing in CFDs.

CAPITAL GAINS TAX

A CFD is a CGT asset under section 108-5 of ITAA 1997. On the maturity or closing-out of a CFD, CGT Event C2 happens (section 104-25 of 1997). However, to the extent that a gain from dealing in a CFD as a result of a CGT Event is assessable under section 6-5 or 15-15 of ITAA 1997, a capital gain arising from the event is reduced (section 118-20 of ITAA 1997). To the extent that a loss made from dealing in a CFD is deductible under sections 8-1 or 25-40 of ITAA 1997, the cost base of the asset is reduced, thereby reducing the amount of the capital loss (subsection 110-55(4) of ITAA 1997).

Finally, in calculating any capital gain or loss, a taxpayer is entitled to take into account the cost of acquiring, holding and disposing of the CFD.

INTEREST

Any interest received in relation to a CFD is assessable income.

INTEREST ON DEBIT BALANCES

Any interest on the debit balance of an investor's account is deductible.

INTEREST PAID OR RECEIVED DUE TO HOLDING A CFD

Interest that is paid or received due to holding a CFD forms part of any net gain or loss that a taxpayer makes when dealing in CFDs.

10.3 TAXATION OF FINANCIAL ARRANGEMENTS

The *Tax Laws Amendment (Taxation of Financial Arrangements) Act 2009* (TLAA). TLAA provides a framework for the taxation of gains and losses from certain financial arrangements. Gains from the financial arrangements are assessable and losses are deductible.

The TLAA generally applies to all "financial arrangements" as defined in subdivision 230-A or included by the additional operation of subdivision 230-J. However, certain financial arrangements, as detailed below are effectively subject to an exemption under subdivision 230-H.

Division 230 of the TLAA provides a range of elective methods for determining gains and losses; namely the fair value method, the retranslation method, the hedging method and the financial reports method. Where these selective methods are not, or cannot be made, the appropriate treatment is either the accruals or realisation method.

Relevantly, the Legislation does not apply to:

- financial arrangements of individuals;
- financial arrangements of superannuation funds (regulated and self-managed), approved deposit funds, pooled superannuation funds or managed investment schemes for the purposes of the Corporations Act where the value of the entity's assets is less than AUD\$1 million;
- financial arrangements of authorised deposit-taking institutions, securitisation vehicles and financial

sector entities with an aggregated annual turnover of less than AUD\$20 million per year; or

- financial arrangements of other entities:
 - with an aggregated annual turnover of less than AUD\$100 million – where the value of the entity’s financial assets is less than AUD\$100 million; and
 - where the value of the entity’s assets is less than AUD\$300 million;

except where the taxpayer elects to have division 30 of the Legislation apply to all of its financial arrangements.

It will be appreciated that the Legislation will have limited application to investors in CFDs. However, there may be special circumstances where it may be beneficial for you to elect to apply division 30 to your financial arrangements.

You should, therefore, seek independent tax advice on how the TLAA will apply to you.

10.4 GOODS AND SERVICES TAX (GST) RULING

The Commissioner has also released a determination relating to the GST implications of trading in CFDs: GST Determination GSTD 2005/3.

The Commissioner has stated that the costs incurred in having a CFD Position open, such as commissions (on both opening and closing), dividend and corporate event adjustments, Daily Funding Charges and Margins are all considered financial supplies under the *A New Tax System (Goods and Services Tax) Act 1999 (the GST Act)*. Consequently, they are input taxed and no GST is payable on their supply. GST may apply to certain fees and costs charged to you and you should obtain your own advice as to whether an input tax credit is available to you for such fees and charges as it will depend on your personal circumstances.

11. GENERAL INFORMATION

11.1 OUR DISCRETIONS

TradeMax Australia has discretions under the Client Agreement which can affect your Account and Contracts. You do not have any power to direct how we exercise our discretions.

When exercising our discretions, we will comply with our legal obligations as the holder of our AFSL. We will have regard to our policies and to managing all risks (including but not limited to financial, credit and legal risks) for ourselves and all our clients, our obligations to our counterparties, market conditions and our reputation.

We will try to act reasonably in exercising our discretions but we are not obliged to act in your best interests or to avoid or minimise a loss in your Account, or avoid causing you fees on Contracts.

Our significant discretions are:

- whether to accept your Order (including to close out a Position) or to amend it;
- any risk limits or other limits or filters we impose on your Account or your trading;

- determining Margin Requirements, especially the amount of Initial Margin, and any grace time to meet any changed Margin Requirement;
- determining values of Underlying Instruments (for opening and closing Contracts and for determining Variation Margin);
- setting Bid Prices and Ask Prices; and
- Closing your Contracts and setting the price for closing.

You should consider the significant risks that arise from us exercising our discretions.

Our other discretions include:

- setting our fees and interest rates;
- adjusting your Contracts for adjustments made in the market to the Underlying Instrument;
- adjusting, closing out or cancelling Contracts or Orders due to applying our compliance or operational policies;
- setting foreign currency exchange conversion rates;
- opening and closing your Account; and
- interpretation, variation and application of our policies.

Please note that while we have discretions, the trading conditions typically are set or applied for automatic outcomes, such as closing out all of your open Contracts once a Stop Out Level is reached.

11.2 ANTI-MONEY LAUNDERING LEGISLATION

We are subject to the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006* (Cth) and *Anti-Money Laundering and Counter-Terrorism Financing Rules Instrument 2007* (No.1) (**AML/CTF Laws**), which can affect our Contracts with you. In order to establish your Account, we need to collect personal information from you or from businesses or government agencies that you authorise.

Once your Account is opened, we may disclose your personal information or stop transactions on your Account if required under the AML/CTF Laws, or under our AML/CTF procedures, without liability to you for any loss that arises due to that occurring.

11.3 CHANGING YOUR MIND – COOLING OFF PROVISIONS

There are no cooling-off arrangements for our Products. This means that you do not have the right to return the Product, nor request a refund of the money paid to acquire the Product. You are bound by the terms when you enter into a Contract.

11.4 ETHICAL CONSIDERATIONS

The Products do not have a managed investment component. Labour standards or environmental, social or ethical considerations are not taken into account by us when making, holding, varying or closing out our Contracts.

11.5 OUR INSURANCE

TradeMax Australia has an insurance policy in place to cover a variety of different scenarios, some which may assist in the repayment of deficits arising from dealing with hedge counterparties or if there is fraudulent activity by one of our employees, directors or authorised representatives that results in your money being used in fraudulent activities.

If the insurance policy is insufficient or the insurer fails to perform its obligations, TradeMax Australia may not be able to make the payments it owes to you.

11.6 SUPERANNUATION FUNDS

Complying superannuation funds are subject to numerous guidelines and restrictions in relation to their investment activities. These are contained in the *Superannuation Industry Supervision Act 1993*, the regulations made under that Act, and circulars issued by past and present regulators of superannuation funds, namely the Insurance and Superannuation Commission (ISC), the Australian Prudential Regulation Authority and the Australian Taxation Office.

Some of the issues that should be considered by a trustee of a complying superannuation fund before entering into our financial products include:

- prohibitions on borrowing and charging assets and whether dealing in financial products would breach those borrowing and charging prohibitions;
- the dealing in financial products in the context of a complying superannuation fund's investment strategy, together with the fiduciary duties and other obligations owed by trustees of those funds;
- the necessity for trustees of a complying superannuation fund to be familiar with the risk involved in dealing in financial products and the need to have in place adequate risk management procedures to manage the risks associated in dealing in those products; and
- the consequences of including adverse taxation consequences if a superannuation fund fails to meet the requirements for it to continue to have complying status.

11.7 COMPLAINTS AND DISPUTE RESOLUTION

We have an internal dispute resolution process in place to resolve any complaints or concerns you may have, quickly and fairly. Any complaints or concerns should be directed to our Compliance Officer (in writing by email, facsimile or letter) at the contact details at Section 1.5 in this PDS. Your email, fax or letter should specify the nature of your complaint and all relevant details, as well as your desired outcome and how this may occur. We will investigate your complaint and provide you with our decision and the reasons on which it is based, or reasons for any delay, in writing.

If your complaint is not resolved to your satisfaction within 45 days, you have the right to lodge a complaint with:

Australian Financial Complaints Authority (AFCA)

In writing to: Australian Financial Complaints Authority

GPO Box 3, Melbourne VIC 3001

Telephone: Free call 1800 931 678

Email: info@afca.org.au

Website: www.afca.org.au

11.8 PRIVACY POLICY

Depending on the type of service being sought, we may ask you to provide certain personal information, either in writing or verbally. As a financial service provider, we have an obligation under the AML/CTF Act to verify your identity and the source of any funds. This means that we will ask you to present identification documents such as a passport and driver's licence, and we will retain copies of this information. This information will be kept strictly confidential and is used for the primary purpose of providing our services to you.

Your privacy is important to us and we are committed to compliance with the *Privacy Act 1988 (Cth)* and the Australian Privacy Principles. We will not share your information with a third party unless you provide us with written permission to do so, or unless required to do so in accordance with the law.

You can obtain a copy of our Privacy Policy from our Website. You have the right to obtain a copy of any personal information that we hold about you and update or correct such information.

12. INTERPRETATION AND GLOSSARY

12.1 INTERPRETATION

- The defined terms used in the PDS are capitalised and set out in this section.
- If there is any conflict between the terms of the PDS and any Applicable Law, the Applicable Law (to the extent it cannot be excluded or modified by this PDS or the Client Agreement) will prevail.
- In the PDS any reference to a person includes bodies corporate, unincorporated associations, partnerships and individuals.
- In the PDS, all references to times of the day are to the time in Sydney, New South Wales, Australia, unless otherwise specified.
- Headings and examples in the PDS are for reference only and do not affect the construction of the PDS.
- In the PDS any reference to any enactment includes references to any statutory modification or re-enactment of such enactment or to any regulation or order made under such enactment (or under such a modification or re-enactment).

12.2 DEFINITIONS

In the PDS the following terms and expressions have, unless the context otherwise requires, the following meanings:

ACCOUNT	means the account you have with us.
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ACCOUNT VALUE	means the current value of your Account which is calculated by us by combining: a) The cash balance of your Account; b) the unrealised value (positive/negative) of the open Positions; c) indicative costs to close open Positions, including but not limited to Finance Charges, administration fees and other fees set out in the Agreements; and d) the value of any Contracts not yet booked.
ADI	means an Authorised Deposit-Taking Institution.
AFCA	means the Australian Financial Complaints Authority.
AFSL	means the Australian Financial Service Licence held by TradeMax Australia Pty Ltd (AFSL No: 436 416).
AGREEMENTS	means this PDS, the Client Agreement, the Application Form, the Financial Service Guide, and any information on our Website or Trading Platform, as amended, varied, or replaced from time to time, which together govern our relationship with you.
AML/CTF LAWS	means the <i>Anti-Money Laundering and Counter-Terrorism Financing Act 2006</i> (Cth) and all regulations, rules and instruments made under that Act.
APPLICABLE LAWS	means all: e) applicable provisions of laws and regulations, including all relevant rules of government agencies, Exchanges, trade and clearing associations and self-regulatory organisations, that apply to the parties, the Agreements and the transactions contemplated by the Agreements; f) applicable Australian Law; and g) applicable rules, regulations, customs and practices from time to time of any Exchange, licensed financial market, clearing house, licensed clearing and settlement facility, or other organisation or market involved in the conclusion, execution or settlement of a transaction or Contract and any exercise by such Exchange, clearing house or other organisation or market of any power or authority conferred on it.
APPLICATION FORM	means the application form and account opening documentation, including documentation required to be returned for the purposes of complying with the AML/CTF Laws, completed by you and submitted to us.
ASIC	means the Australian Securities and Investments Commission.
ASK PRICE	The current market price is made up of a level at which you can sell and a level at which you can buy. The level at which you can buy is always the higher of the two prices and is called the Ask Price.
ASSOCIATE	means: a) a person who is an officer, employee, agent, representative or associate of a party; b) a Related Body Corporate of a party; and c) a person who is an officer, employee, agent, representative or associate of a Related Body Corporate of a party.
AUD or \$	means Australian dollars.

AUSTRALIAN CLIENT MONEY RULES	means the provisions, as modified by ASIC from time to time, in Part 7.8 of the Corporations Act and the Corporations Regulations made under those provisions that specify the manner in which financial services licensees are to deal with Client Moneys and property, and any other laws and regulations listed in section 8.1 of this PDS;
AUSTRALIAN LAW	means all laws, procedures, standards and codes of practice that apply in relation to the parties, the Client Agreement and the transactions contemplated by the Client Agreement, including the Corporations Act, the <i>Australian Securities and Investment Commission Act 2001</i> (Cth), ASIC Regulatory Guides and the <i>Privacy Act 1998</i> (Cth).
AUTHORISED PERSON	means you and/or any person authorised by you to give instructions to us under the Client Agreement.
BASE CURRENCY	means the currency as agreed under clause 8.5 of the Client Agreement.
BID PRICE	the current market price is made up of a level at which you can sell and a level at which you can buy. The level at which you can sell is always the lower of the two prices and is called the Bid Price.
BUSINESS DAY	means any day other than a Saturday, Sunday or public holiday on which banks are open for business in Sydney, New South Wales, Australia.
CFD	means a contract for difference that we offer to our clients from time to time under this PDS and the terms of the Client Agreement.
CGT	means capital gain tax.
CLIENT MONEY	means the moneys our clients have deposited with us and held by us under the Australian Client Money Rules.
CORPORATE ACTION	means the occurrence of any of the following in relation to the issuer of any relevant Underlying Instrument: <ul style="list-style-type: none"> • any rights, scrip, bonus, capitalisation or other issue or offer of shares/equities of whatsoever nature or the issue of any warrants, options or the like giving the rights to subscribe for shares/equity; • any acquisition or cancellation of own shares/equities by the issuer; • any reduction, subdivision, consolidation or reclassification of share/equity capital; • any distribution of cash or shares, including any payment of dividend; • a take-over or merger offer; • any amalgamation or reconstruction affecting the shares/equities concerned; and/or • any other event which has a diluting or concentrating effect on the market value of the share/equity which is an Underlying Instrument.
CONTRACT	means any contract, whether oral or written, including any derivative, option, future, contract for difference or other transaction relating to such financial products entered into by us with you. Contract is also referred to as Position in the Agreements.
CONTRACT PRICE	means the price we offer you to trade in our Products from time to time and which is calculated by us according to the Client Agreement.

CONTRACT QUANTITY	means in relation to a Contract, the number of Contract Units as the case may be, traded by you as stated in the Confirmation.
CONTRACT UNIT	means relevant unit for the type of Position you wish to trade with us in accordance with the terms of the Client Agreement.
CONTRACT VALUE	means the total value of the Position as calculated by us in accordance with the terms of the Client Agreement.
CORPORATIONS ACT	means the <i>Corporations Act 2001</i> (Cth).
EVENT OF DEFAULT	means an event described in clause 15.1 of the Client Agreement.
EXCHANGE	means the market operated by the ASX, ASX 24 operated by Australian Securities Exchange Limited (ABN 83 000 943 377), the Australian Clearing House operated by ASX Clearing Corporation Limited (ABN 45 087 801 554), or any other exchange or market on which the relevant Underlying Assets trade or, in the case of an index, it relates to.
FINANCE BENEFIT	means a benefit you may receive on a Position held overnight in a Position and which is described in the Client Agreement.
FINANCE CHARGE	means a charge you may have to pay on a Position held overnight in a Product and which is described in the Client Agreement.
FINANCE RATE	means the rate determined by us from time to time having regard to, among things, market rates and financing rates.
FREE EQUITY	Means the amount of Margin available for trading in the Products on your Account. It is calculated by combining (a) and (b), and subtracting (c): a) the cash balance of the Account; b) the value of any unrealised profit for your open Positions; and subtracting (c) and (d): c) indicative costs to close open Positions, including but not limited to Finance Charges, administration fees and other fees set out in the Agreements; and d) the value of any unrealised loss for your open Positions.
FSG	means our relevant Financial Services Guide, including any supplementary and replacement financial services guide.
GMT	means Greenwich Mean Time.
INDEX	means the market index on which a CFD is based.
INITIAL MARGIN	has the meaning referred to in Section 5.2.

INSOLVENCY EVENT	<p>means any of the following:</p> <ul style="list-style-type: none"> a) an order is made that a company be wound up; b) an application is made to a court for an order: <ul style="list-style-type: none"> a. that a company be wound up; b. appointing a liquidator or provisional liquidator for a company; c) a liquidator, provisional liquidator or controller is appointed to a company; d) a resolution is passed to appoint an administrator to a company; e) a deed of company arrangement is entered into or a reorganisation, moratorium or other administration involving all or any of creditors is proposed; f) a company is dissolved or wound up in any other way; g) a company is or states that it is unable to pay its debts as and when the debts fall due; h) it is or state that it is insolvent; i) it seeks or obtains protection from any of your creditors under any legislation; j) it becomes insolvent or commits an act of bankruptcy or its estate comes within the law dealing with bankrupts; k) a bankruptcy petition is presented or, if a partnership, in respect of one or more of the partners, or if a company, a receiver, trustee, administrative receiver or similar officer is appointed; l) if execution is levied against the business or its property and is not removed, released, lifted, discharged or discontinued within 28 days; m) a company seeks a moratorium or propose any arrangement or compromise with its creditors; n) any other event having substantially the same legal effect as the events specified in paragraphs ((a) to (n) above; o) any security created by any mortgagee or charge becomes enforceable against it and the mortgagee or chargee takes steps to enforce the security or charge; p) any indebtedness of it or any of its Related Corporations becomes immediately due and payable, or capable of being declared so due and payable, prior to its stated maturity by reason of its default or the default of any of its subsidiaries, or it or any of its subsidiaries fail to discharge any indebtedness on its due date.
IRESS	Refers to the order execution trading platforms made available by the IRESS group of companies. No IRESS company has been involved in preparing this PDS. All IRESS trademarks are owned by the respective IRESS company.
LIMIT ORDER	has the meaning referred to in Section 2.9.
MARGIN	means the amount that you must pay to us and have in your Account to enter into or maintain a Position with us in accordance with the Client Agreement.
MARGIN CALL	means a call on you normally made via the IRESS Trading Platform, requesting you to top up the amount of money you have in your Account as Margin.

MARGIN CALL LEVEL	means a particular Margin Level at or below which the IRESS Trading Platform will trigger a Margin Call automatically. Please refer to Section 5.5 for further information.
MARGIN LEVEL	means the percentage of Free Equity to Total Margin Requirements.
MARGIN PERCENTAGE	means such percentage as specified by us, and as amended by us in accordance with clause 10.4 in the Client Agreement from time to time.
MARGIN REQUIREMENT	means the amount of money you are required to pay to us and deposit with us for entering into a trade and/or maintaining an open Position.
MARKET ORDER	means an order placed to buy or sell a Contract at the current price on our Trading Platform or as advised to you.
MAXIMUM TRADING SIZE	means such maximum Contract Quantity or Contract Value as we may specify through our Trading Platform or Product Schedule from time to time for any type of Product.
MINIMUM TRADING SIZE	means such minimum Contract Quantity or Contract Value as we may specify on our Website from time to time for any type of Product.
ORDER	means an offer made by you under the Agreements.
OTC	means Over the Counter.
PDS	means this Product Disclosure Statement, including any supplementary and replacement Product Disclosure Statement.
POSITION	means the long or short Position you have taken with us. Position has the same meaning as Contract in this PDS.
PRODUCTS	means any of the CFDs listed in the Product Schedule at any given time, offered by us.
PRODUCT SCHEDULE	means the list of available Products offered by us and the associated details, which is available on the IRESS Trading Platform.
RELATED BODY CORPORATE	has the meaning given in the Corporations Act, with any necessary modifications for companies incorporated outside Australia.
SPREAD	means the difference in the bid and offer prices of a Product quoted from time to time by us and, where appropriate, expressed as a percentage of the relevant price.
STOP LOSS ORDER	has the meaning referred to in Section 2.9.
STOP OUT LEVEL	Means the Margin Level at which TradeMax Australia has the ability to close all or some of your existing Contracts.
TOTAL MARGIN REQUIREMENT	means the sum of your Margin Requirements for all of your open Positions.
TRADING PLATFORM	means the IRESS Trading Platform we make available to you by which you may trade with us online in our Products. This includes any electronic service provided by us, for example an internet trading service offering clients access to information and trading facilities, via an internet service, a WAP service and/or an electronic order routing system and relevant software provided by us to enable you to use an electronic trading service.

UNDERLYING INSTRUMENT	means the instrument which we list as being available to underlie an Order or Contract. An Underlying Instrument of a CFD offered under this PDS could be shares or indices.
UNDERLYING MARKET	means the market in which the Underlying Instrument is traded.
USD	means the lawful currency of the United States of America.
VARIATION MARGIN	has the meaning referred to in Section 5.3.
WE/ US/ OUR	means TradeMax Australia Pty Ltd (ACN 162 331 311).
WEBSITE	means any page hosted by the web domain name www.trademax.com.au and includes the client portal.